



Maharashtra Agro Industries Development Corporation

Release Date: 11-08-2017

Tender Ref. No. IT/MAIDC/TALLYERP9/2017-18/05038

Address:
Krushi Udhyog Bhawan
Dinkarrao Desai Marg,
Aarey Milk Colony,
Goregaon (E)
MUMBAI - 400065

Control Copy No: 01

MAHARASHTRA AGRO INDUSTRIES DEVELOPMENT CORPORATION LTD.
(Govt. of Maharashtra Undertaking)
Krushu Udyog Bhavan, Goregaon (E), MUMBAI – 400 065.

OPEN TENDER NOTICE FOR CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (GOLD MULTI USER LICENSE) PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT FOR 25 LOCATIONS OF MAIDC LTD.

Important Information		
1.	Tender Reference Number	IT/MAIDC/TALLYERP9/2017-18/05038
2.	Cost Of the Tender (online payment)	Rs. 5,900/-
3.	EMD (online payment)	Rs. 50,900/-
4.	Scope of Work	Please see Section-III
5.	Eligibility criteria	Please see clause No.9 of Section-I
6.	Proforma for online submission of financial bid	Please see Annexure-I of Tender Document
7.	Web Site address from where Tender can be downloaded	www.mahatenders.gov.in
8.	Nature of bid process	Two Stage bidding process: Technical & Financial Online submission through e-tendering system of MAIDC at the website: www.mahatenders.gov.in
9.	Address for Correspondence	Dy. General Manager (F&A-II), MAIDC Ltd. Registered Office, Krushu Udyog Bhavan, Dinkarrao Desai Marg, Aarey Milk Colony, Goregaon (E), MUMBAI – 400 065.
10.	Start date for Downloading of Tender	11-08-2017 12:05 hrs
11.	Last Date for Submission of written queries by bidders	17-08-2017 by 16.30 hrs Questions received in writing or by email before Last Date for submission of questions by Bidders would be discussed during the pre-bid meeting and, if required, will be responded.
12.	Date of Pre- bid conference	22-08-2017 at 10.00 hrs
13.	Place for Pre-bid conference	MAIDC, Registered Office, Goregaon
14.	Start date for online Bid Submission	11-08-2017 12:10 hrs
15.	Last date for Downloading of Tender	30-08-2017 14 :00 hrs
16.	Last date for online Bid Submission	30-08-2017 14: 00 hrs
17.	Opening of online Technical bid	31-08-2017 14 :00 hrs

DISCLAIMER

MAIDC Ltd. intends to appoint a vendor **FOR CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP - 9 (GOLD MULTI USER LICENSE) PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT FOR 25 LOCATIONS OF MAIDC LTD.**

This document has been prepared on the basis of available information in MAIDC and other publicly available documents which MAIDC believes to be reliable. The sole objective of this Bid document is to solicit Techno commercial offers from interested parties. While this document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, and no responsibility or liability will be accepted by MAIDC or any of their employees, advisors or agents as to or in relation to the accuracy or completeness of this document and any liability thereof is hereby expressly disclaimed. Interested Parties may carry out their own study/ analysis/ investigation as required before submitting their Techno commercial bids.

This document does not constitute an offer or invitation, or solicitation of an offer, nor does this document or anything contained herein, shall form a basis of any contract or commitment whatsoever. The MAIDC may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Bid document. By downloading the document, the interested party is subjected to the confidentiality clauses.

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Terminology

Sr. No.	Term/Acronym/Abbrev.	Meaning/Definition
1.	MAIDC	Maharashtra Agro Industries Development Corporation
2.	NIC	National Informatics Centre
3.	NIT	Notice Inviting Tender
4.	DC	Data Center
5.	DR	Disaster Recovery
6.	SI	System Integrator
7.	LLP	Limited Liability Partnership
8.	SLA	Service Level Agreement
9.	LD	Late Delivery
10.	IPS	Intrusion Prevention System
11.	SSL	Secure Sockets Layer
12.	RFP	Request for Proposal
13.	ISP	Internet Service Provider
14.	EMD	Earnest Money Deposit
15.	BE	Budgeted Expenses
16.	RE	Recurring Expenses
17.	RO	Regional Office

NOTICE INVITING TENDER (NIT)

**Bid Notification No.: IT/MAIDC/TALLYERP9/2017-18/05038
"THROUGH e-TENDERING PROCESS"**

1. NIT in Brief

OPEN TENDER NOTICE FOR CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP -9 (GOLD MULTI USER LICENSE) PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT FOR 25 LOCATIONS OF MAIDC Ltd.

Description of Item	Tender Cost (Rs)	Down-load Last Date	Bid Submission	Opening of Bids	Validity of Bid
CUSTOMIZATION, IMPLEMENTATION, AND MAINTENANCE OF TALLY ERP - 9(GOLD MULTI USER LICENSES) PACKAGES HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT FOR 25 LOCATIONS OF MAIDC Ltd	Rs 5900/- (Rupees Five Thousand Nine Hundred only)	Upto 30-08-2017	11-08-2017 to 30-08-2017	31-08-2017	120 Days from the date of opening of Technical Bid

1.1. Brief Scope of Work

In consideration of the Charges/Fees (Pricing) specified in Annexure –I of this document, MAIDC will have the right to use the service and solution at the locations detailed at Annexure-VII as per scope of work at Section III.

1.2. Eligibility criteria

The bidders are required to meet all the Eligibility Criteria as mentioned in clause no. 9 of Section – I.

1.3. E-procurement

These Bids being processed through e-tendering/ e- procurement system. The Bid documents are to be downloaded, filled & uploaded through e-tendering system of NIC at the website www.mahatenders.gov.in.

1.4. Digital Signature

The Bidder shall require the Class 2 Digital Signature/ Digital Security Certificate for participating in e-tendering process (for login, downloading & uploading of Bid documents or for submitting the e-Bid documents). Digital Signature can be obtained from any of the authorized agencies of CCA (Controller of Certifying Authorities). For this a separate processing fee would be payable to the authorized agency of CCA.

1.5. EMD and tender cost

The EMD and tender cost have to be deposited online through e-payment gateway of www.mahatenders.gov.in only.

1.6. Contact persons for clarification

The Contact persons for clarification about e -tendering procedures are Mr. Suresh Sonavane, Phone No. 91-22-2871 9328 or Mr. Milind Apte Phone No. 91-22-2871 9314.

1.7. Important Dates

The last date for downloading of Bid document is **30-08-2017 up to 14:00 hrs**

The last for asking clarifications is **17-08-2017 up to 16:30 hrs**

The pre-bid meeting is on **22-08-2017 at 10:00 hrs.**

The last date for submission of Bid is **30-08-2017 14:00 hrs.**

The technical bid opening is **31-08-2017 14:00 hrs.**

Bid closing (last date and time for uploading of filled in tenders)	Value of Earnest Money Deposit (EMD)	Technical Bid Opening
30-08-2017 upto 14.00 hrs	Rs.50,900/-	31-08-2017 upto 14-00 hrs

1.8. Tender Cost

The tender cost is Rs. 5,900/- (Rupees Five Thousand Nine Hundred Only) which is to be paid online as instructed in clause 1.5 above.

1.9. Right to Cancel / Withdraw the NIT

MAIDC reserves the right to cancel/withdraw the NIT without assigning any reason and shall bear no liability whatsoever consequent upon such a decision.

1.10. Technical Bid

The Technical bid will be opened through e-tendering on-line system of mahatenders.gov.in on the date and time as mentioned at Serial No. 17 of important information in IT Section, Krushi Udyog Bhavan, Aarey Milk Colony, Goregaon (E), Mumbai – 400065 in the presence of bidder's representatives who wish to be present. The Financial Bid part of technically qualified tenders shall be opened through e-tendering on-line system in presence of bidder's representatives who wish to be present at above mentioned address/venue on a subsequent date.

1.10.1. Date & Venue

In case the day for opening of Technical Bid & Financial Bid becomes holiday, the Tenders will be opened at the same specified time on next working day. Further, in case of any change of venue, date & time, the same will be intimated / uploaded on website separately. Bidder shall submit the Bid in accordance with Bid schedule of Section-I of Bid Document.

1.11. Rights of MAIDC

MAIDC reserves the right to extend the last date and time for bid submission.

1.12. Quality of the Submitted Documents

Tenderers must ensure that the signed documents uploaded for e-tendering should be clear and readable. The tenderers must check the print quality of the documents meant for uploading.

1.13. Basis of the Contract

All information supplied by Bidder shall be treated as contractually binding on the bidders. On successful award of the assignment by MAIDC, the same information shall be the basis of the contract.

The numbers of locations shown in the scope of the work in the bid notice are approximate and can be revised as per requirement.

1.14. Correspondence Address

All the correspondence with regard to the above shall be made at the following address:

Dy. General Manager (F&A-II)

MAIDC Ltd.

Krushu Udyog Bhavan, Dinkarrao Desai Marg,

Aarey Milk Colony, Goregaon (East),

Mumbai- 4000065,

Ph. No.: 91-22-2871 9328

E-mail: taxation@maidcmumbai.com

Section I

GENERAL INSTRUCTIONS, TERMS AND CONDITIONS

2. COMPANY PROFILE

Maharashtra Agro Industries Development Corporation, (hereinafter referred to as MAIDC) is a Government of Maharashtra Undertaking was founded in 1965 to promote modernization of the Agro sector through mechanization

3. PLACE OF OPERATION

Services to be rendered at 1 (one) Registered Office, 13 (thirteen) Regional Offices (ROs), 6 (six) Fertilizer factories, 2 (two) Animal Feed Factories, 1 (one) Agro Engineering Works, 1 (one) NOGA Factory, 1 (one) NOGA Delhi Depot (25 locations all over India, major work is in Maharashtra). The Tally software including all related add-on software, if required are to be hosted on data center (DC) of empanelled cloud service provider of NIC or equivalent. There should be disaster recovery (DR) site and both DC & DR to be offered on a Service model.

4. Purpose of the Tender

Presently, MAIDC wants to implement Tally ERP with customizations and is planning to implement Tally ERP 9 Gold Multi User license package hosted on DC and DR of cloud service provider empanelled with NIC or equivalent on IT infrastructure as a service model. The implementation of customized software should happen at 25 Accounting Units of MAIDC (13 Regional Offices at Pune, Kolhapur, Aurangabad, Nashik, Akola, Nagpur, Nanded, Ratnagiri, Jalgaon, Amravati, Osmanabad, Chandrapur, Thane, 6 (six) Fertilizer Factories at Rasayani, Pachora, Nanded, Wardha, Kolhapur, Jalana, 1 (one) Agro Engineering works, Chinchwad, 2 (two) Animal Feed Factories, Chinchwad and Yavatmal, 1 (one) Food Processing Unit at Hingna, Nagpur, 1 (one) NOGA Delhi Depot and Registered office including 9 Divisions at Mumbai). The implementation shall be limited to the area of Finance, Accounts and Inventory.

For this, the vendor shall be required to provide IT infrastructure on DC & DR as a service on cloud service provider empanelled with NIC, or equivalent including the customization required as per the desired scope of work which is at Section-III.

Apart from this, the scope shall also intend to provide centrally training to MAIDC staff, designing of a detailed process manual (with FAQs) and an annual maintenance contract for a period of Two years after the completion of second phase of project.

For above, open bid inquiries through e-tendering are invited from the 5 Star Tally GVLA (Government and very Large A/c.) Partners handling Tally projects.

5. Scope of Services

The scope of the work and services to be rendered are as per Section-III.

6. Time Frame

The total time frame for successful implementation of Tally ERP-9 (Multi user license online package) hosted on Server of a service provider who is empanelled with NIC or equivalent on cloud having data centre and disaster recovery site along with complete customization as desired in Phase 1 & 2 in 4 months from the date of award of contract (including Test Run). After the expiry of 4 months or successful completion of Phase 1 & 2 whichever is later, six months parallel run will be conducted. During these six months free support must be provided by the vendor. After successful completion of parallel run, i.e. if it is found that the new system works flawless, AMC for 2 years will start.

Time is the essence of contract and the successful vendor before the award of work would be required to provide a detailed time-schedule for completion of work with activity wise break-up. The same shall form part of contract.

7. Due Diligence

The Bidder is expected to examine all instructions, forms, terms, conditions and specifications in this tender document. Bid shall be deemed to have been made after careful study and examination of this document with full understanding of its implications. The Bid should be precise, complete and strictly in the prescribed format as per the requirement of this tender. Failure to furnish all information required by this tender document or submission of a Bid not as per this document will be at the bidder's risk and shall result in rejection of the Bid and the decision of the MAIDC in this regard will be final, conclusive and binding.

8. Bid Schedule

(i)	Bid inviting Authority, Designation and Address	Dy. General Manager (F&A-II), Krushi Udyog Bhavan, Dinkarrao Desai Marg, Goregaon (East), Mumbai – 400 065.
(ii)	Bid documents available place	Bid documents can be downloaded from www.mahatenders.gov.in
(iii)	Start date for downloading of tender	11-08-2017 up to 12-05 hrs.
(iv)	Start date for online Bid submission	11-08-2017 up to 12-10 hrs.
(v)	Last date for downloading of Tender	30-08-2017 up to 14-00 hrs.
(vi)	Last date for online Bid Submission	30-08-2017 up to 14-00 hrs.
(vii)	Opening of online Technical Bid	31-08-2017 up to 14-00 hrs.
(viii)	Tender Cost	Rs.5900/- (Rs Five Thousand Nine Hundred Only.)
(ix)	Location	13 Regional Offices, 6 Fertilizer Factories, 1 Agro Engineering work, 2 Animal Feed Factories, 1 Food Processing Unit, 1 NOGA Delhi Depot and 1 Registered office (9 Divisions Fertilizer, Pesticides, Animal Feed, Agro Engineering, NOGA, Finance & Taxation, Final Accounts, Finance & Accounts, Cash) at Mumbai.
(x)	Reference No.	IT/MAIDC/TALLYERP9/2017-18/05038

9. ELIGIBILITY CRITERIA

S.No	Eligibility Criteria	Documentary to be uploaded
1	Bidder should be a 1 Registered company /LLP in India under Companies Act, 2013 OR	1) <u>For Registered Company/PSU/ Statutory body</u> i) Copy of Certificate of Incorporation ii) Copy of Memorandum of Association iii) Copy of Articles of Association iv) Current list of Directors.

	2. Registered Partnership Firm OR	2) <u>For Partnership Firm</u> i) Copy of the partnership deed ii) List of partners Copy of registration of Partnership deed
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3	Proprietorship OR 4 Public Sector Undertaking/Statutory OR 5 Cooperative Society OR 6 Others. (if the tenderer is a Partnership firm/LLP, there shall not be any re-constitution of the partnership without the prior written consent of the Corporation)	3) For proprietorship i) Declaration of Proprietorship/Sole Proprietorship compulsory link signed as per Annexure XII 4) For LLP i) Copy of Limited Liability Partnership Agreement ii) Copy of Certificate or Registration iii)Current list of partners 5) For Cooperative Society i) Bye-Laws (of Co-operative Society) ii) Registered Co-op. Societies should furnish the proof of Registration with Registrar of Co-op. Societies or Taluk Co-op. Officer along with a resolution passed by the Society to participate in the tender enquiry. 6)For others Notarized copy of certificate of incorporation.
2	Bidders must be a Five Star Tally GVLA (Govt. And Very Large A/c.) Partner for handling Tally projects.	Bidders have to compulsorily produce a certificate issued by Tally Solutions Pvt. Ltd. Certifying them to be a Five Star GVLA partner. The certificate should also be valid as on date of award of contract till completion of contract.
3	The bidder should not have been blacklisted or otherwise debarred by any state Government, Central Government or any other Public Sector undertaking or a Corporation or any other Autonomous Organization of Central or State Government as on the last date of submission of bid.	Undertaking in this regard compulsory ink signed by the authorized signatory as per Annexure VIII.
4	The bidder should be a profit (net) making firm and should also have an average annual	The tenderer is required to enclose the audited Balance Sheets and Statement of profit & loss A/c. for the preceding three financial years with the bid & CA certified Annual Turnover of

	turnover of last 3 financial years.	<p>Last 3 years.</p> <p>In case Balance Sheets and Statement of profit & loss A/c. for the immediate preceding financial year have not been prepared / audited, the preceding three financial years can be enclosed.</p> <p>Where the tenderer is not under statutory obligation to get his Accounts audited, he can submit a certificate of practicing Chartered Accountant certifying this Annual Turnover and profit after Tax for preceding three financial years.</p>
5	Execution experience of tenderer in previous years (from the date of publishing of NIT) for implementation of Tally out of which at least one should be with an employee base of 150 or above in a specific project.	<p>(i) Client letter/Email* (It should specify nature of work, contract period, contract value, location where Tally services were provided and current status of the project i.e. Go-Live or completed) – preferably in the format as per Annexure X.</p> <p style="text-align: center;">OR</p> <p>(ii) Copy of Work Order/contract order / job order and self-certificate which should specify nature of work, contract period, contract value, location where services were provided and current status of the project (i.e. Go-Live or completed) with the self-certificate. The Self-certificate should be certified by the Statutory Auditor</p> <p>* Email should be from the client’s official e-mail ID.</p>
6	Cost of the Tender	Rs.5900/- (Rs. Five Thousand Nine Hundred Only.)
7	EMD	Paid online on e-tender portal. Rs.50,900/- (Rs. Fifty Thousand Nine Hundred Only.)
8	Registration with Income Tax and Service Tax, GST Department.	<p>i) Copy of PAN card and</p> <p>ii) Copy of GST/ any other registration in lieu of GST</p> <p>(Application for registration with Income Tax Department and /or with Service Tax Commissioner will not be considered as a valid document)</p>
9	Authorized signatory (using Digital Signature as per clause No.13 of	<p>i) For LIMITED Company – copy of Board Resolution in favor of authorized signatory</p> <p>OR Copy of Board Resolution and Power of</p>

	Section-I)	attorney in favor of authorized signatory. ii) For PARTNERSHIP Firm- Power of Attorney by all partners.
10	Non-Disclosure Agreement	Annexure - III
11	Covering Letter from bidder	Annexure – IV
12	Undertaking on acceptance of terms and conditions of this tender.	Annexure- IX
13	Technical Bid	Sl. No. 1 to 15 of the checklist.
14	Financial Bid	Annexure-I of tender document.

9.1. Verification of Eligibility Criteria

The veracity of the self-certificate submitted by the bidder against Clause No. 5 and 6 of the Eligibility Criteria shall be verified from the client before the award of work.

9.2. Right to Established Veracity

MAIDC reserve the right to establish the veracity with respect to documents mentioned above with bidder's customers before placing the award of contract. During the evaluation of the bid, the requirement of tender can be met by any of the documents uploaded in the bid.

9.3. Clarifications

MAIDC may seek clarifications from the Bidder on the Technical & Commercial bids.

i. MAIDC may seek any specific clarifications or missing document(s) to meet the tender requirement towards eligible criteria during the pre-qualification and technical evaluation stage. Irrespective of date of issuance of such document, the document submitted under clarification should be complying with the tender conditions before last date of submission of bid.

ii. If there are conditions attached to any financial proposal/bid, which shall have bearing on the total cost, the Financial Evaluation Committee shall reject any such proposal(s) as non-responsive. However, if the Committee feels it as necessary to seek clarification on any financial proposal(s) regarding taxes, duties or any such matter, MAIDC may invite response(s) in writing.

iii. Following procedure shall be adopted to seek clarifications/missing document(s) on point (i) and (ii) above:

a) To avoid either unfairness to potential bidders or the impression of unfairness to any bidder, these clarifications or missing document(s) to be obtained from all

the bidders by calling the clarifications/missing document(s) from all the bidders at the same time, giving them reasonable time period i.e. not exceeding more than 10 days and opening the responses (clarifications/document(s)) received from all the bidders at the same time.

b) The bidder has the option to respond or not to respond to these queries.

c) If the bidder fails to respond, within the stipulated time period or the clarification(s)/documents submitted is non-conforming to requirement of tender conditions, no further time will be given for submitting the clarification(s)/document(s) and the bid will be summarily rejected.

d) The request for clarification/missing document(s) shall be in writing and no change in quoted prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.

e) All the responses to the clarifications will be part of the Proposal of the respective bidders, and if the clarifications/document(s) are in variance with the earlier information in the proposal, the information provided in later stages will be the part of the agreement between Supplier Information (SI) and MAIDC.

10. Financial Bid Guidelines

a. Unless explicitly indicated, the bidder must not include any technical information regarding the services in the Financial Bid.

b. As part of the financial bid, the bidders shall mandatorily quote for all the components as mentioned in Annexure 1 of this tender.

c. MAIDC reserves the right to procure the components/services listed in this tender in whole or in part. The payment by MAIDC to the bidder shall be made only against the actual services availed by MAIDC.

d. The Bidders are advised not to indicate any separate discount. Discount, if any, must be merged with the quoted prices. Discount of any type, indicated separately, shall not be taken into account for evaluation purpose of this tender.

e. The bidder must quote the prices strictly in the manner as indicated in the tender, failing which bid is liable for rejection. The rate/cost shall be entered in words as well as in figures.

f. Prices quoted in the bid must be firm and final and shall not be subject to any upward modifications. No upward adjustment of the financial bid price (to be mentioned in the letter of intent) shall be made on account of any variations except for tax component. A bid submitted with an adjustable price quotation or conditional bid may be rejected as non-responsive.

- g. The rates quoted are exclusive of GST, and the same will be payable by the MAIDC over and above the payment schedule
- h. Prices must be quoted entirely in Indian Rupees and must be inclusive of applicable rates, taxes & out of pocket expenses (including travel cost, boarding & lodging, DA, local conveyance etc) except for service tax.
- i. No adjustment of the price quoted in the Financial Bid shall be made on account of any variations in costs of labour and materials, currency exchange fluctuations with international currency or any other cost component affecting the total cost in fulfilling the obligations under the agreement. No clauses for price fluctuations due to fluctuation of the Indian currency against any of foreign currency will be accepted during the period of the agreement.
- j. The bid amount shall be inclusive of packing, forwarding, transportation, insurance till Go Live, delivery charges and any other charges as applicable.
- k. All costs incurred due to delay of any sort, shall be borne by the Bidder.
- l. MAIDC reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated within specified time frames.
- m. MAIDC reserves the right to ask the Bidder to submit analysis of rate and data sheet for the rates quoted in the Financial bid by the bidder
- n. If the price for any of the services is not explicitly quoted in the Financial Bid or mentioned as zero, it is assumed that the price for that particular element is absorbed in some other service element for which a price has been quoted, and MAIDC has the right to source services for which no price was quoted or quoted as zero, at no additional price.
- o. Any other applicable charges are not indicated explicitly, they are assumed to be bundled within the prices quoted and unbundling of these charges will not be entertained either during evaluation or while signing the agreement.
- p. The financial bid should be provided in the order as per Annexure I of this tender.

11. Opening of financial bids

- i. Only those bidders whose technical bids have been found substantially responsive would be intimated by MAIDC about their responsiveness. The Financial bids would then be opened in the presence of the bidders' representatives on a specified date and time to be intimated to the respective bidders of whose technical bids are shortlisted.

- ii. The bidder names, the bid prices, the total amount of each bid and such other details as MAIDC may consider appropriate, will be announced and recorded at the opening.

12. SCOPE OF PROPOSAL

The Bidder has to quote for entire scope of work as per Section-III. The scope of the proposal shall be on services to be rendered on the basis of a single Bidder's responsibility, completely covering all the works as specified under the scope of work mentioned in the Bid Documents.

- a. Tenders not covering the entire Scope of Work shall be treated as incomplete and shall be rejected
- b. The Bidder is expected to examine all the instructions, terms and conditions in the Bid documents. Failure to furnish all requirements/information required as per Bid documents shall result in the rejection of his tender.

13. AUTHORIZED SIGNATORY

Persons signing the tender shall state in what capacity he/she or they is/are signing the tender e.g. as a sole proprietor of a firm or as a Secretary/Manager/Director etc., of a body corporate.

13.1. In the case of partnership firm/LLP/ Co-operative Society

The names of all the partners should be disclosed and the tender shall be signed by all the partners or their duly constituted attorney, having authority to bind all the partners in all matters pertaining to the contract, including the Arbitration Clause. An attested copy of the partnership deed shall be uploaded along with the tender. For LLP also, suitable authority letter be enclosed. In case of a Co-operative society authority letter should be signed by the managing committee.

13.2. In case of a limited company

In case of a limited company Board Resolution in favor of authorized signatory OR Board Resolution and Power of attorney in favor of authorized signatory is required.

The person signing the tender form or any documents forming part of the tender on behalf of another or on behalf of a firm shall be responsible to produce a proper power of attorney duly executed in his favour, stating that he has authority to bind such other person or the firm as the case may be, in all matters pertaining

to the contract including the Arbitration Clause. If the person so signing the tender fails to produce the said power of attorney, his tender shall be liable to be summarily rejected without prejudice to any other rights of the Corporation under the law. The 'Power Of Attorney' should be signed

by all the partners in the case of partnership concern, by the proprietor in the case of proprietary concern and by authorized person through Board resolution who by his signature can bind the company in the case of a limited company .

14. EARNEST MONEY DEPOSIT

EMD shall remain valid for a period of thirty (30) days after the allotment of contract.

14.1. Payment

Earnest Money Deposit (EMD) of Rs.50,900/- (Rupees Fifty Thousand Nine Hundred only) is to be paid online on E-tendering portal www.mahatenders.gov.in.

14.2. EMD Forfeiture

The EMD submitted by the Bidder shall be forfeited:

1. If the Bidder does not accept the correction of errors of its Bid price.
2. If Bidder found involved in Fraudulent Practice; if the Bidder submits false, dubious, forged or tampered documents/declaration/statement.
3. In the case of a successful Bidder, Performance bank guarantee /EMD is liable to be forfeited:
 - a. If Bidder fails to accept the letter of award
 - b. If Bidder fails to furnish the required Performance bank guarantee by the due date without prejudice to any other rights and remedies of the Corporation under the contract and law.

14.3. Returning of EMD

The Earnest Money will be returned to all unsuccessful bidders immediately, after decision on tenders and award of contract to successful bidder. The bidder who has submitted EMD, whereas could not complete the online bid submission process, for any reason, EMD in such cases, will be returned immediately upon awarding of contract. The Earnest money will be returned to the successful bidder on submission of Performance Bank Guarantee/ Security Deposit. No interest shall be payable on the amount of Earnest Money in any case.

15. PERFORMANCE BANK GUARANTEE

The successful Bidder shall have to submit a performance bank guarantee as per Annexure -V from a Nationalized Bank or scheduled bank in India equivalent to Rs.10,00,000/- (Rupees Ten Lacs Only) or 5% of contract value whichever is higher valid for the tenure of the contract. This will be submitted during the signing of the contract (within two week of issue of award of contract by the MAIDC) and shall remain valid for a period of six months after the expiry of Contract.

15.1. Incidental Charges

All incidental charges whatsoever such as premium; commission etc. with respect to the performance bank guarantee shall be borne by the bidder. If the project implementation/go-live is delayed, the PBG shall be extended by the bidder for such additional duration. The performance bank guarantee may be discharged/ returned by MAIDC upon being satisfied that there has been due performance of the obligations of the bidder under the agreement. However, no interest shall be payable on the performance bank guarantee.

15.2. Invoking the PBG

In the event of the bidder being unable to service the agreement for whatever reason, MAIDC would invoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of MAIDC under the agreement in the matter, the proceeds of the PBG shall be payable to MAIDC as compensation for any loss resulting from the bidder's failure to perform/comply its obligations under the agreement. MAIDC shall notify the bidder in writing of the exercise of its right to receive such compensation within 7 (Seven) days, indicating the contractual obligation(s) for which the bidder is in default.

15.2.1. Conditions under which PBG will be Invoked

The Performance Bank Guarantee would be invoked by the MAIDC under the following conditions:-

The Bidder fails to provide the services as per section-III to the explicit list of criteria and conditions that can be measured, quantified, tested or performed in pre-stated manner with pre-specified result. Such list of criteria and conditions will be made available to the successful bidder.

1. The Bidder fails to provide the services as per section-III to the explicit list of criteria and conditions that can be measured, quantified, tested or performed in pre-stated manner with pre-specified result. Such list of criteria and conditions will be made available to the successful bidder.
2. The Bidder fails to maintain strict confidentiality of all the documents, information and data coming in possession of the Bidder as a result of awarding the contract and also any oral, written or other information disclosed for evaluation or for any other purposes.

3. The Bidder fails to confirm to the terms and conditions of this tender document.

16. AMENDMENTS OF TENDERING DOCUMENTS

MAIDC may amend the tendering document before the date of submission.

16.1. Issue Amendment

At any time prior to the deadline for submission of tenders, the MAIDC may, for any reason, whether at its own initiative, or in response to a clarification requested by a prospective bidder, issue amendments / addendums / corrigendum / clarifications to the bidding documents.

16.2. Notification of Amendment

The amendments / addendums / corrigendum / clarifications to the bidding documents will be notified by uploading the same on the website as mentioned in the NIT and will be binding on them. No separate communication will be made.

16.3. Submission after Amendment

In order to afford prospective bidders, reasonable time to take the amendment / addendums / corrigendum / clarifications into account in preparing their tender, the MAIDC may, at its discretion, extend the deadline for the submission of tenders.

17. BIDDING PROCESS

Bidding process will take place as described below. The pre-bid meeting may be arranged as stated below.

17.1. Pre-Bid Conference

A Pre-Bid Conference will be held as per the date & place given in the Important Information Table. The representatives of the interested bidders may attend the pre-bid conference at their own cost. The purpose of the conference is to provide bidders with information regarding the tender and the proposed solution requirements in reference to the tender. It will also provide each

bidder with an opportunity to seek clarifications regarding any aspect of the tender and the project.

17.2. Bidders clarifications and MAIDC'S Responses

All clarifications from the bidders relating to this RFP must be submitted in writing exclusively to the contact person before the last date for receipt of clarifications as specified in **the Important Information Table (page no. 2 of this tender)** in the format specified in Annexure-XIII: *Request for Clarification*. MAIDC will not respond to any Clarifications received after the last date for receipt of clarifications as specified in the Tender Notification Table. The mode of delivering written questions would be through email. In no event will MAIDC be responsible for ensuring that bidders' clarifications have been received by them. Telephone calls will not be accepted for clarifying the queries.

MAIDC will endeavor to provide a complete, accurate, and timely response to all questions to all the bidders. However, MAIDC makes no representation or warranty as to the completeness or accuracy of any response, nor does MAIDC undertake to answer all the queries that have been posed by the bidders and bidders shall not assume that their unanswered queries have been accepted by MAIDC. All responses given by MAIDC will be distributed to all the bidders. All email communications sent by bidders to MAIDC must be sent to the email address provided in Tender Notification

17.3. Bid Submission

The Bidder must submit the Bid only through e -Tendering-Website www.mahatenders.gov.in. The documents mentioned under clause No. 8 of Section –I are to be uploaded through MAIDC e-Tendering website www.mahatenders.gov.in. The Person authorized through Board resolution/ holding the Power Of Attorney to sign the tender as authorized signatory shall only upload the bid with his digital signature on behalf of the bidder. The Bid document uploaded through digital signature other than authorized person shall summarily be rejected

17.4. Bidder Responsibility

Bidders are advised to study the Bid Document carefully. Submission of the Bid will be deemed to have been done after careful study and examination of all instructions, eligibility norms, terms and requirement specifications in the Bid document with full understanding of its implications. Tenders not complying with all the given clauses in this Bid document are liable to be rejected. Failure to furnish all information required in the Bid Document or submission of a Bid not substantially responsive to the Bid document in all respects will be at the Bidder's risk and may result in the rejection of the tender.

18. CLARIFICATION ON DOCUMENTS AND SPECIFICATIONS

The Bidder is required to carefully examine the specifications and documents and fully inform himself as to all the conditions and matters which may in any way affect the performance of the Contract or the cost thereof. If any Bidder finds discrepancies or omissions in the specifications and documents or is in doubt as to the true meaning of any part, he shall request in writing for an interpretation / clarification to the MAIDC. The MAIDC then will issue interpretation or clarification, if required, as it may think fit in writing. After receipt of such interpretations and clarifications the Bidder may submit his Bid but within the time and date as specified in the Invitation to Bid/ NIT. All such interpretations and clarifications shall form a part of the specifications and documents and accompany the Bidder's proposal.

19. MODIFICATION AND WITHDRAWAL OF TENDERS

Tenders submitted may be modified till bid closing day before the closing date and time. Once bid closing date and time exceeded, online modifications are prevented by software. There is no facility to handle any exception to this.

Once tender fee and EMD is submitted online on e-tender portal, withdrawal is not possible.

20. FINANCIAL BID

20.1. Annexure-I

Financial Bid will be quoted through e-tendering system as per the Annexure-I.

20.2. Firm Quoted Charges

The quoted charges shall be FIRM during currency of contract period.

20.3. Letter of Award

MAIDC will issue Letter of Award as per terms of this tender document.

21. BID OPENING AND EVALUATION

Due to e-tendering, software confirms all the tendering process and hence all tendering processes work as per well laid process by MAIDC.

21.1. Confirming EMD

EMD paid by the bidder and the proof of the online payment is automatically verified by software as it does not allow the bidder to proceed further with paying EMD and tender fee. The MAIDC will open Bid through e-tendering on-line system of www.mahatenders.gov.in.

Bidder's representatives shall sign a register as a proof of their attendance. In the event of the specified date for the opening of tenders being declared holiday for the MAIDC, the Tenders will be opened at appointed time on the next working day.

21.2. Non-responsive Bids

In particular, Bids with deviations from, objections to or reservations on provision such as those concerning Bid Security / EMD, Bid Validity, Work Completion Period, Contract, warranty, Governing Laws, Taxes and duties, Response Time, Payment Terms, Firm Price, as well as provisions specified in the bid documents, if any, that the Bidder is not prepared to withdraw will be treated as non-responsive.

21.3. Technical Bid Opening

The Financial Bid part of technically responsive bidder shall be opened through e-tendering system of www.mahatenders.gov.in, on the date, time and place, which will be communicated to the bidders. The bidders may send their representatives to attend the opening of Financial Bid if they intend to do so.

21.4. Rebates in Bids

Rebates (discounts) offered, in any form other than on price schedule of Bid proposal of Bid document or on the forwarding letter shall not be taken cognizance of under any circumstances.

21.5. Overall Evaluation Methodology and Award Criteria

1. The tender shall be awarded based on the evaluation of the Financial Bid as per Clause no. 30/Section-II.

2. MAIDC reserves the right to accept or reject any bid, and to annul the tendering process and reject all bids at any time prior to award of agreement, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for MAIDC's action.

22. CORRECTION OF ERRORS

The errors/discrepancies in respect of the specified amount in Bid Proposal Sheets for an individual item and/or sub-item and/or in the sub-total of a Bid Proposal Sheet and/or in the Grand total of a Bid Proposal Sheet, either due to discrepancy between figures and words and/or simple arithmetical error while adding and/or multiplying and/or due to wrong extension of unit rates etc. the error will be rectified and computed by the MAIDC as per the following method

1. In case of discrepancy between figures and words the value specified in words will be considered for computation
2. In case unit rates are not indicated in words then unit rates indicated in figures will be considered and will be used for deriving out the amount from the quantities specified in the Bid documents.
3. In case error is due to wrong extension of quantities, the quantities as specified in the Bid documents will be considered and multiplied by the quoted unit rates to obtain the amount. The amounts will be computed as per the extension of amount on the basis of unit rates of individual item, sub-item, sub-total of a Bid Response Sheet, grand total of a Bid Response Sheet and lump sum price of the package based on the above consideration
4. The items for which Bidder does not quote the price i.e. indicated as 'Nil', leaves the rate/amount columns blank, puts a (-) mark or indicates 'NA' etc. in the rate/amount column; cost of that item shall be considered as "inclusive" for Bid evaluation for such items.

23. ACCEPTANCE OF TENDER

The Dy. General Manger (F&A-II) for and on behalf of the MAIDC reserves the right to reject any or all the tenders, without assigning any reasons thereof and does not bind himself to accept the lowest or any other tender. When a Bid is accepted, the successful Bidder will be advised for the acceptance of his Bid by a letter or E-mail, as formal 'Acceptance of Tender'. Where acceptance is communicated by E-mail the formal acceptance of Bid will be forwarded to the bidder, as soon as possible, but the E-mail must be acted upon immediately. The bidder shall submit the acceptance of offer within the three working days from the date of receipt of award of contract. The successful Bidder shall execute the agreements as per Annexure-II & Annexure-VI along with performance bank guarantee (Annexure-V) within a week's time from date of award of contract and take up the contract immediately.

The MAIDC reserves the right to award the work for all items of schedule of operation or anyone/few of them by dropping the rest of items of schedule of operations for which rates are called for herein. The decision of the Dy. General Manager (F&A-II), MAIDC, MUMBAI - 400065 shall be final and binding on the bidder.

24. VALIDITY OF THE BIDS

1. The Bid should be kept valid for a period of 120 days from the date set for opening of Technical bids.
2. The Bid valid for a period shorter than specified period shall be rejected.
3. In exceptional circumstances, prior to expiry of the original Bid validity period, MAIDC may request the Bidder for a specified extension in the period of validity. A Bidder may refuse the request without forfeiting his EMD. A Bidder agreeing to the request will neither be required nor permitted to modify his tender, but will be required to extend the validity of his EMD correspondingly.

25. Dy. GENERAL MANAGER'S DECISION

1. In respect of all matters which are left to the decision of the Dy. General Manger (F&A-II) including the granting or with-holding of the certificates, the Dy. General Manger (F&A-II) shall, if required to do so by the bidder, give in writing a decision thereon.
2. If, in the opinion of the Bidder, a decision made by the Dy. General Manager (F&A-II) is not in accordance with the meaning and intent of the Contract, the Bidders may file with the Dy. General Manger (F&A-II) within seven (7) days after receipt of decision, a written objection to the decision. Failure to file an objection within the allotted time will be considered as an acceptance of the Dy. General Manger (F&A-II) decision and the decision shall become final and binding.

Section II

TERMS AND CONDITIONS GOVERNING THE CONTRACT

1. DEFINITIONS

- (i) The term ‘CONTRACT’ shall mean and include the invitation to Bid, incorporating also the instructions to bidders, the Bid, its Annexures, appendices and schedules, acceptance of Bid and such general and special conditions as may be added to it.
- (ii) Contractor / Supplier / Bidder/ Vendor shall mean the Bidder whose Bid will be accepted by the MAIDC for the award of the Work and shall include such successful Bidder’s legal representatives, successors and permitted assigns.
- (iii) The term ‘MAIDC’ wherever occurs shall mean the MAHARASHTRA AGRO INDUSTRIES DEVELOPMENT CORPORATION LTD. established under the Companies Act, 1956 and shall include its administrators, successors and assigns. It will also be called MAIDC.
- (iv) ‘MANAGING DIRECTOR’ shall mean the Managing Director of MAIDC Ltd.
- (v) ‘SERVICES’ shall mean the performance of any of the items of work enumerated in schedule of services including such auxiliary, additional and incidental duties, services and operations as may be indicated by the Dy. General Manager(F&A-II) MAIDC Ltd., Registered Office, Mumbai or any person authorized by him on his/MAIDC behalf.
- (vi) “COMPUTERIZATION” shall mean performance of all activities covering inter-alia envisaged aspects in the envisaged methods/steps like study, analysis, development of system specification and functional specification, design, coding, writing of suitable and required libraries, function, procedures, testing and supply of envisaged documentation at all the stages, training to the MAIDC Staff and others as required at the site/s. and making the customize software deployable on the existing platform.
- (vii) “INSTALLATION” shall mean installation of the application software for the areas covered under respective Major Module or sub-modules at the outsourced data center.
- (viii) “PARALLEL RUN” for any application systems or major module shall mean live run of the module or entire system along with the old system (which may or may not be computerized) for a specified period and specified operations and data, after its completion of installation at the data center. This shall include, making the required data/Master Data (pertaining to earlier periods if applicable) available in the approved database format after duly going through the process of Data entry, Data cleaning and

Data conversion, as required by the respective application system and/or major module. The result of both systems (new and old) should match.

(ix) Business Hours mean 9:30 Hrs. to 17:00 Hrs. on all days except MAIDC holidays and Saturday as well as Sunday.

2. OBJECT OF THE CONTRACT

The tenderers shall render all or any of the services given in Section- III as and when necessary and as directed from time to time by the Dy. General Manager(F&A-II), or any officer acting on his behalf, together with such additional auxiliary and incidental duties, services and operations as may be indicated by the Dy. General Manager(F&A-II) , MAIDC, Registered Office, Mumbai-400 065 or an officer acting on his behalf and are not inconsistent with these terms and conditions.

3. CONSTITUTION OF BIDDERS

3.1 Bidder shall at the time of submission of Bid declare, whether they are sole proprietary concern or registered partnership firm or private/ limited company or a body corporate incorporated in India. The Composition of the partnership, names of Directors of companies shall also be indicated. The bidders shall also authorize a person(s) who will be responsible for the management and control of the work relating to the contract during the tenure of the contract. The person so authorized shall be deemed to have power of attorney from the bidders in respect of the contract and whose act shall be binding on the bidders.

3.2 The Bidder shall not, during the currency of the contract, make, without the prior approval of the MAIDC any changes in the constitution of the firm. The bidders shall notify to the MAIDC the death/resignation of the partners / Directors immediately on the occurrence of such an event. In the absence of receipt of such notice/approval the MAIDC shall have the right to terminate the contract as soon as it comes to know of it.

4. SUBLETTING

The Bidder shall not sublet, transfer or assign the contract or any part thereof without the prior written approval of the MAIDC. In the event of the Bidder contravening this condition, the MAIDC shall be entitled to place the contract elsewhere on the bidders account and at their risk and cost and the bidder shall be liable for any loss or damage which the MAIDC may sustain in consequence or arising out of such replacing of the contract.

5. CONFIDENTIALITY

The Bidder shall maintain strict confidentiality of all the documents, information, data coming in possession of the Bidder as a result of awarding the contract and also any oral, written or other information disclosed for evaluation or for any other purposes shall be considered as confidential information passed on to the bidder. The Bidder should certify in writing that the design of any document being printed / processed for MAIDC is not used / shall not be used by the Bidder for any other Organization / entity

under any circumstances. Any violation of the same will be liable for action under the law, which shall entitle MAIDC to claim damages apart from taking action under the appropriate Law.

6. USAGE OF DATA/DOCUMENTS/INFORMATION

The Bidder shall ensure that the documents, data, information etc are / is not used or permitted to be used in any manner (directly or indirectly) incompatible or inconsistent with that authorized by MAIDC. The confidential information will be safeguarded and the Bidder shall take all necessary actions to protect MAIDC and its customers, interest against misuse, loss, destruction, alterations or deletions thereof. Any violation of the same will be liable for action under the law, which shall entitle MAIDC to claim damages from the Bidder apart from taking action under the appropriate law. This is an irrevocable condition and it will continue to be in force even if the agreement between the MAIDC and Bidder is terminated.

7. BRIBES, COMMISSION, CORRUPT GIFTS ETC.

Any bribe, commission, gift or advantage given, promised or offered by or on behalf of the Bidder or any one or more of their partners/Directors, agents or servants or anyone else on their behalf to any officer, servant, representative or agent of the MAIDC or any person on his or their behalf for showing forbearing, favour or disfavour to any person in relation to the contract, shall subject the Bidder to the cancellation of this contract or any other contract with the MAIDC and also to payment of any loss or damage if any resulting from such cancellation.

8. PAYMENT MILESTONES

Payment Schedule for Phase I & Phase II

FOR PHASE 1 & PHASE 2 (Price Bid)

Sr. No.	Payment Milestone	Payment (% of Total value of Phase-I & II)
1	After Completion of Phase 1 and verified by MAIDC as per criteria.	30%
2	After completion of Phase 2 and verified by MAIDC as per criteria.	50%
3	After six months from date of completion as per completion criteria and satisfactory functioning (functioning without any problems, bugs or glitches)	20%

Post Go- Live i.e. Satisfactory completion of Phase1 & 2 (Price Bid)

Related to Recurring Costs-Tally Software, IT Infra on Cloud & AMC for two years

Sr. No.	Payment Milestone	Payment (% of Total value of Phase-I & II)
1	After six months of satisfactory working, AMC will commence. Payment will be made after every end of the quarter.	25% of Agreed AMC Amount

Payment shall be made on completion of each milestone on submission of invoice subject to penalties as defined in SLA & Liquidated Damages and acceptance by MAIDC as per the completion criteria.

The payment shall be made by cheque or NEFT/RTGS for which the bidder shall provide the following details immediately after commencement of contract:

- i) Bank Account Number,
- ii) Name of Bank
- iii) IFS Code

The Bidder should submit all his bills not later than two months from the date of expiry of the contract so that the discharge of PBG may be speeded up.

The Phase 1 & 2 payment shall be made on submission of following certificates:

- a. Implementation, b. Security Audit, c. Training & Handholding.

The recurring payment in phase 3 shall be made on submission of SLA and reports.

9. TERMINATION

9.1 MAIDC may terminate the contract by giving thirty days (30) notice in writing to the Bidder without assigning any reason.

9.2 MAIDC on giving notice in writing to the Bidder can terminate this contract in following circumstances:

a) In the event of the Bidder having been adjudged insolvent or going into liquidation or winding up their business or making arrangements with their creditors.

b) The Dy. General Manager(F&A-II), MAIDC shall also have, without prejudice to other rights and remedies, the right in the event of breach by the Bidder of any of the terms and conditions of the contract to terminate the contract forthwith and to get the work done for the unexpired period of the contract at the risk and cost of the Bidder and forfeit the performance bank guarantee or any other part thereof for the sums due to any damages, losses, charges, expenses or costs that may be suffered or incurred by the MAIDC due to the bidder's negligence or unworkman-like performance of any of the services under the contract.

c) Any defect malfunction rectified in a manner, unsatisfactory.

10. BLACKLISTING

The non-performing and defaulting Bidder shall be blacklisted and shall be suspended / banned from participating in all the MAIDC Bid inquiries for a period up to five years. The decision of the Managing Director shall be final and binding in this regard.

11. FORCE MAJEURE

11.1 The Bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of force majeure.

11.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving bidder's fault or negligence. Such events may include, but are not limited to, wars or revaluations, fires, floods, epidemics, quarantine restrictions and freight embargoes.

11.3 If a Force Majeure situation arises, the Bidder shall promptly notify MAIDC in writing of such conditions and the cause thereof within 7 days. Unless otherwise directed by MAIDC in writing, Bidder shall continue to perform its obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

11.4 The party unable to fulfill its obligations due to Force Majeure will immediately.

- a) Notify the other in writing of the reasons for its failure to fulfill its obligations and the effect of such failure;
- b) Use all responsible endeavors to avoid or remove the cause and perform its obligations.

12. SET OFF

Any sum of money due and payable to the Bidder (including performance bank guarantee refundable to him) under this contract may be appropriated by the MAIDC and set off against any claim of the MAIDC for the payment of any sum of money arising out of this or under any other contract made by the Bidder with the MAIDC.

13. LAWS GOVERNING THE CONTRACT

The contract will be governed by the laws of the country in force from time to time. The Contract shall be interpreted in accordance with the laws of the Union of India & Government of Maharashtra will be under the jurisdiction of court in Mumbai.

14. AGREEMENT

The successful Bidder shall execute a formal agreement as per Annexure-II & Annexure-VI with the Dy. General Manger (F&A-II), MAIDC, Registered Office,

Mumbai on a non-judicial stamp paper of appropriate value within the seven days of award of contract.

15. NON-DISCLOSURE AGREEMENT

Except as provided under the Agreement, the bidder shall not disclose and cause other parties (connected with the Project, who have been disclosed the Information on Agreement as per the terms of the Agreement) to disclose the Agreement or any provision, specification, plan, design, pattern, sample or Information thereof to any third party, without prior written consent of the MAIDC. For the aforesaid purpose Parties to the Agreement shall enter into the Non-Disclosure Agreement (“NDA”) the format of which is provided in Annexure III of this Agreement.

16. CONTRACT DOCUMENTS

16.1 The term Contract Documents shall mean and include the following which shall be deemed to form an integral part of the Contract.

- i) MAIDC’s Letter of Award duly accepted by the Contractor together with its amendments, if any.
- ii) General Information and Instructions along with its Appendix Annexure and subsequent amendments if any (Section- I)
- iii) General Technical Terms and Conditions along with its Appendix Annexure and subsequent amendments if any (Section- II)
- iv) Scope of the work and services to be rendered along with its Appendix Annexure and subsequent amendments if any (Section-III).
- v) Annexure-I to Annexure-XII
- vi) Agreed Minutes of Meeting, if any, between MAIDC and the Contractor.

16.2 All the aforesaid Contract Documents including the Letter of Award shall form an integral part of the Contract, in so far as the same or any part thereof confirms to the bidding documents and what has been specifically agreed to by the Owner and brought out in its Letter of Award. Any matter inconsistent therewith, contrary or repugnant thereto or any deviation taken by the Contractor in its “Proposal” but not agreed to specifically by the Owner in its Letter of Award shall be deemed to have been withdrawn by the Contractor.

17. TAXES AND DUTIES

17.1 Except as otherwise specifically provided in the Contract, the Bidder shall bear and pay all taxes, duties, levies and charges assessed on the bidder, by all municipal, state or central government authorities

17.2 As regards the Indian Income Tax, Surcharge on Income Tax, Education Cess and any other Corporate Tax, MAIDC shall not bear any tax liability whatsoever. The bidder shall be liable and responsible for payment of such tax, if attached under the

provisions of the law present or future and MAIDC will make deduction at source as applicable.

18. INDEMNITY

- a) The Selected agency will indemnify MAIDC and its client organizations of all legal obligations of its professionals deployed for MAIDC projects.
- b) MAIDC also stand absolved of any liability on account of death or injury sustained by the Agency staff during the performance of this empanelment and also for any damages or compensation due to any dispute between the agency and its staff.

19. AVAILABILITY OF REQUISITE PERMISSIONS AND LICENSES AND COMPLIANCE WITH THE STATUTORY PROVISIONS

The bidder is required to follow all the statutory acts as may be applicable for such type of work which may also involve manpower/links/ services provided/ intellectual property right and other IT Acts. Labor Acts, PF Acts. The bidder merely by filling the bid confirms that the bidder has all the requisite permissions and licenses to carry out all the works as stipulated by this tender. Further, merely by filling the tenders, the bidder reconfirms that the bidder has complied with all the statutory provisions of the central, state, local and municipal laws in enforce. The bidder also confirms merely by filling the tenders, to comply with any future laws that may be enforced upon by the statute. Agencies which do not have requisite permissions / licenses or who do not comply with the statutory provisions are requested to fill in the bids only if they are eligible in this respect. Valid registrations viz., GST and with any other authorities as per requirement should be available with the bidder and be produced as and when required. The bidder shall obtain such permits and licenses as may be required under any law in force for the time being for his business.

20. SECURITY

The security must be maintained at all levels irrespective of stated in this document or not. The specific mention is for:

- a) **Administrative Level**
For administrator, higher level managers, and supervisors, audit trail must be made available from time to time basis to know who had done what work, when, where and why.

In addition to audit trail, a log of each day's work will be maintained and made available to administrators, managers, and supervisors.

- b) **Implementation and deployment**
During implementation and deployment care must be taken to securely keep all data & programs without leaking it to any unauthorized person (internal or external). This will also involve making of roles (set of rights) and assigning proper role to correct user.

c) User Level Security

Each user will have user id and password. There must be anti-virus, anti-spyware, firewalls, etc to protect from viruses and spywares.

21. SECURITY AUDIT

1. The bidder should carry out an Information security audit.
2. Bidder should close all vulnerabilities, observations & recommendations of such an audit and the cost of closure of all such audit vulnerabilities, observations & recommendations to be borne by bidder.
3. Functional application audit of Tally must cover:
 - a. User Authentication:
 - b. Review of User Account Management
 - c. Privilege Management and Access Restrictions User ID Scrutiny and Evaluation
 - d. User Authorization:
 - e. Segregation of Duties
 - f. Evaluating Access Controls
 - g. Critical Access Review
 - h. Auditing & Logging:
 - i. Recording of security events for future investigations and access control
 - j. Change Management Review
 - k. Modifications done to the programs and the configurations

22. Project Management

This includes milestones, time frame for project, resource allocation and reference to quality and configuration.

22.1 Quality assurance

Quality assurance will include testing procedure, test cases and tools to use for testing.

22.2 Configuration Management

Verification and evaluation of configurations relating to business processes

22.3 Information security audit must include:

- a. Network mapping
- b. Vulnerability assessment
- c. Internal and external network penetration testing
- d. Password cracking
- e. Log review, incident response and forensic auditing
- f. Malware/Virus detection

Scope of work also covers evaluating the confidentiality, safety & security of the Data & Servers, Assess & strengthen the security posture of Tally systems for protection against External threats, by way of remote infrastructure security

1. Assessment, Internal threats, by way of on-site infrastructure security assessment and Integrated system threats, by way of on-site infrastructure security assessment and Integrated system threats, by way of application security assessment. The Audit would include:
2. Report: The formal IT security audit report is a key audit output and must contain the following:
 - a. Dates and Location(s) of audit
 - b. Audit plan
 - c. Additional mandatory or voluntary standards or regulations applicable to the auditee
 - d. Summary of audit findings including identification tests, tools used and results of tests performed
 - e. Analysis of vulnerabilities and issues of concern
 - f. Recommendations for action
 - g. Weekly progress reports of the assignment should be submitted so as to keep MAIDC fully informed at every stage of the assignment during the complete & rigorous Information Security Audit.
 - h. The final report is to be submitted immediately upon completion of the assignment.
 - i. Presentations on the report, its findings, conclusions and recommendations need to be made to MAIDC's Management and to other audience, if required.
3. Confidentiality: All documents, information and reports relating to the assignment would be handled and kept strictly confidential and not shared/published/supplied or disseminated in any manner whatsoever to any third party.

23. LIQUIDATED DAMAGES

- (a) Time being the essence of contract and the milestones/ delivery dates are binding on the bidder. In the event of delay or any gross negligence, for causes attributable to the bidder, in meeting the milestones/deliverables as per RFP, he shall be liable to pay to the MAIDC as compensation, an amount equal to 0.5% of the contract value (For the undelivered portion only) per fortnight subject to a maximum of 5% of the contract value (For the undelivered portion only). LD penalty shall be at the sole discretion of MAIDC.
- (b) In case of delay in achieving any of the targets/milestones solely not attributable to bidder, MAIDC may consider condoning or reducing part of the liquidated damages. MAIDC has the exclusive right to exercise this provision.

24. INTELLECTUAL PROPERTY RIGHTS AND OWNERSHIP

- i. All rights, title and interest in the bidders Solution (including in any customization / bespoke developments undertaken / provided by bidder) and in any

process followed by bidder for the provision of any services hereunder shall always vest in bidder. MAIDC shall only have the right to use the bidders Solutions.

ii. Copying of the application data except for specified purposes are expressly prohibited.

25. EXTENSION

On completion of total contract period, MAIDC shall be free either to continue with the bidder by extending the arrangements for another one year or to part ways with the bidder after giving three month advance notice and engage another agency as may be decided by it. The payment for the extension period shall be released as per approved rate and terms and conditions of the existing contract.

26. APPLICATION AVAILABILITY:

For Application software, the bidder commits the Application availability & all other parameters as defined in SLA (Annex-VI).

27. OPERATIONAL ACCEPTANCE AND FINAL ACCEPTANCE

Upon successful completion of implementation including testing by the bidder, the project coordinator shall issue an Implementation Certificate to the bidder as a proof of the final acceptance. Such certificate shall not relieve the bidder of any of his obligations which otherwise survive, by the terms and conditions of the Contract after issuance of such certificate.

28. ARBITRATION

All disputes and differences arising out of or in any way touching or concerning this contract, whatsoever (except as to any matter, the decision of which is expressly provided for in the contract) shall be referred to the sole arbitration of any person appointed by the Managing Director, MAIDC, Mumbai. There will be no objection to any such appointment on the ground that the person so appointed is an employee of the MAIDC, that he had to deal with the matters to which the contract relates and that in the course of his duties as such employee of the MAIDC he had expressed views on all or any of the matter in dispute or difference. The award of such arbitrator shall be final and binding on the parties to the contract. It is a term of the contract that in the event of such Arbitrator to whom the matter is originally referred being transferred or vacating his office or being unable to act or resigning for any reason, the Managing Director, MAIDC at the time of such transfer, vacation of office or inability to act or resigning shall appoint another person to act as Arbitrator in accordance with the terms of this contract.

Such person shall be entitled to proceed with the reference from the stage at which it was left by his predecessor. It is also a term of this contract that no person other than a person appointed by the Managing Director, MAIDC as aforesaid should act as Arbitrator and if for any reason that is not possible, the matter is not to be referred to arbitration at all. The Arbitrator shall give reasons for his award.

Provided further that any demand for arbitration in respect of any claim(s) of the bidder or of the MAIDC under the contract shall be in writing and made within one year of the date of termination or completion (expiry of the period) of the contract and where this provision is not complied with, the claim(s) of the bidder shall be deemed to have been waived and absolutely barred and the MAIDC shall be discharged and released of the liabilities under the contract.

The venue of the Arbitration shall be at such place as may be fixed by the Sole Arbitrator in his sole discretion.

The work under the contract shall, if reasonably possible, continue during the arbitration proceedings and no payment due or payable to the tenderer shall be withheld on account of such proceedings.

The costs of arbitration shall be borne by the parties as per the decision of the Arbitrator.

The Arbitrator shall give separate award in respect of each dispute or differences referred to him and shall give reasons for his decision.

Subject as aforesaid the Arbitration and Conciliation Act, 1996 shall apply to the Arbitration proceedings under this clause.

29 .INFORMATION SECURITY

- a) The bidder shall comply with the relevant security, safety and other requirements specified in the Information Technology Act (wherever applicable) and any other directions issued from time to time by the MAIDC or its nominated agencies and follow the industry standards related to safety and security (such as Information security standards like ISO 27001 and including those as stated in Section-III of this Tender Document, insofar as it applies to the provision of the Services.
- b) Each Party to the SLA/Agreement shall also comply with MAIDC or the Government of India, and Maharashtra State's security standards and policies in force from time to time at each location of which MAIDC or its nominated agencies make the bidder aware in writing insofar as the same apply to the provision of the Services.
- c) The Parties to the SLA/Agreement shall use reasonable endeavors to report forthwith in writing to each other all identified attempts (whether successful or not) by unauthorized persons (including unauthorized persons who are employees of any Party) either to gain access to or interfere with the MAIDC as the case may be or any of their nominees data, facilities or Confidential Information.
- d) The bidder shall upon reasonable request by the MAIDC as the case may be or their nominee(s) participate in regular meetings when safety and information technology security matters are reviewed.

- e) As per the provisions of the SLA or this Agreement, the bidder shall promptly report in writing to the MAIDC or its nominated agencies, any act or omission which they are aware that could have an adverse effect on the proper conduct of safety and information technology security of the data of MAIDC as the case may be.
- f) The Parties acknowledge that high level of security needs to be maintained. Bidder undertakes to treat information passed on to them under this Agreement as classified. Such Information will not be communicated/published/advertised by bidder to any person without the express permission of the MAIDC.
- g) No private, proprietary or classified Information has to be made available by the receiving party (bidder) to a third party for the execution of this Agreement.
- h) Bidder undertakes to meet the laid down security requirements/stipulations. All the matters related to the Agreement will be treated as classified and highly confidential and shall not be communicated to anybody (except for the purpose of this Agreement) or published/advertised without the written consent of the MAIDC.

30. Financial Bid Evaluation

Selection of the bidder will be done on the basis of lowest quoted price (i.e. L1). Financial Bids submitted by bidder shall be evaluated and whosoever bidder stands L1 on the rates quoted shall be awarded the work. In case the lowest total quoted price is found to be equal, contract shall be awarded to the bidder Technical superiority of Tally implementation.

31. Time Frame

- a. The total time frame for successful implementation of TALLY ERP-9 (Multi user license online package) along with complete customization as desired in Phase 1 & 2 is 4 (four) months from the date of award of contract. After the expiry of 4 (four) months or successful completion of Phase 1/2 whichever is later, the software must run perfectly for at least six months. After six months successful run AMC shall start. During these six months, contractor must maintain the system as well as fix the bugs, if any, and also help MAIDC employees to run it properly.
- b. Time is the essence of contract and the successful vendor before the award of work would be required to provide a detailed time- schedule for completion of work with activity wise break-up, however the phase 1 & 2 should be planned in 4 months from date of award of contract. The same shall form part of the contract.

- c. The above timelines are mentioned for the Bidder to perform various activities under given milestones. Time taken by MAIDC for evaluation and approval of deliverables or delay due to other reasons in achieving of the above milestone solely not attributable to bidder will be excluded from above timelines.

Section III

Scope of work & services to be rendered

The project shall have 3 phases which are as under:

Phase 1

The first phase of this project would comprise of making provision for hosting online package on DC & DR of cloud service provider empanelled with NIC or equivalent on service model, implementation on Tally ERP and migration of its 13 Accounting units at Regional offices, 6 Fertilizer Factories, 2 Animal Feed Factories, 1 Agro Engineering work (AEW), 1 NOGA Factories, 1 NOGA Delhi Depot and 1 Head Office (including 9 divisions) to the new system. Number of Accounting Units may further increase after the enactment of GST Law when the state-wise accounting shall be done.

IN CONCLUSION:

THE PHASE 1 (PART A)- HOSTING TALLY ERP ON DC & DR OF CLOUD SERVICE PROVIDER EMPANELLED WITH NIC OR EQUIVALENT ON SERVICE MODEL.

Detailed Hosting requirement for TALLY ERP 9 is as under:

The number of users and transactions shall grow 15% on year to year basis during contract period and bidder shall have to ensure adequate IT infrastructure without any additional cost on MAIDC.

In case MAIDC plans to have a Tally software at new location (in addition to the above stated locations), the system should support receipt/migration of data to central server periodically.

i. The Tally will be hosted centrally in a secure cloud data center with all the users logging in through secure networks and provide Disaster Management as a Service. The IT infrastructure should be provided through Cloud Service Provider (CSP). The cloud data centre and disaster recovery centre shall be setup in two different seismic zones of India. This is to secure against earthquake occurring at one place so other place which is outside this seismic zone will be available.

ii. IT infrastructure on cloud for Tally

f The bidder has to provide, configure, commission and maintain the required IT infrastructure on cloud service provider empanelled by NIC or equivalent.

f The Tally should have appropriate servers in high availability mode with load balancer besides security features such as firewall, IPS, SSL, anti malware, encryption etc. to meet the service levels defined in this RFP. The configuration of IT infrastructure should be commensurate with number of accounting locations and users.

f DR to be provided as a service

f DC and the DR should be in a different seismic zone in India.

- f* DC and DR should comply with at least Tier III standard and TIA-942 norms.
- f* The system integrator has to provide compliance undertaking for both DC & DR every year indicating the compliance to the Tier III standards. MAIDC may audit the facility to verify the compliance.
- f* The system integrator has to provide DR as a Service (DRaaS) considering all the application services being accessed from the DC should be accessed from DR in case of non availability of DC with only 50 % processing capability and 100 % storage (only during disaster).
- f* It is to be noted that the bidders are required to perform necessary sizing of IT infrastructure on cloud for implementation of Tally system and to maintain the performance of the systems in line with the SLAs provided in the RFP. However, the system proposed by bidders shall ensure scalability and performance requirements.
- f* The Tally system should have appropriate servers in high availability mode with load balancer beside security features such as firewall, IPS, SSL, Anti malware, encryption etc. to meet the service levels define in this RFP. The configuration of IT infrastructure should be commensurate with users.
- f* During the entire duration of the project, if the performance of the system is affected on account of the hardware limitations on cloud, due to the rapid growth in the transaction volumes , the ISP is required to update and augment the infrastructure on cloud at no additional cost to MAIDC (e.g. Additional servers, storage space etc) during entire project period.
- f* Service Provider will need to make suitable arrangements on cloud for WMS web servers, registration of domain name, appropriate database, system software etc as applicable confirming to SLAs.

Assessment, Provisioning and Installation of IT Infrastructure on cloud

Scope Key Elements

Infrastructure as a service requirements & Finalization of BoM on cloud BIDDER shall perform a detailed assessment of TALLY system requirements discussed in the TENDER, the number of locations, users, transaction volumes and assess the Infrastructure requirements for operationalization of the TALLY system and to provide the services in conformance with the SLA. While assessing requirement of the IT infrastructure on cloud for TALLY system, BIDDER shall ensure that the proposed infrastructure supports the necessary performance requirements.

It is to be noted that the bidders are required to perform necessary sizing of IT infrastructure on cloud for implementation of TALLY system and to maintain the performance of the systems in line with the SLAs provided in the TENDER. However, the system proposed by bidders shall ensure scalability and performance requirements. The TALLY should have appropriate servers in high availability mode with load balancer beside security features such as firewall, IPS, SSL, Anti malware, encryption etc. to meet the service levels define in this

TENDER. The configuration of IT infrastructure should be commensurate with locations, users etc.

During the entire duration of the project, if the performance of the system is affected on account of the hardware limitations on cloud , due to the rapid growth in the transaction volumes, users, the BIDDER is required to update, upgrade & augment the infrastructure on cloud at no additional cost to MAIDC (e.g. Additional servers, storage space etc) during entire project period. BIDDER will need to make suitable arrangements on cloud for TALLY web servers, registration of domain name, appropriate database, system software etc as applicable conforming to SLAs.

IT Infrastructure Installation, configuration, commissioning and maintenance on cloud during project period. The BIDDER shall be responsible for installation, configuration, commissioning and subsequent maintaining of entire IT infrastructure provided on cloud for TALLY system at DC and DR site. As the IT infrastructure shall be provided through cloud service provider, BIDDER, in order to optimize cost and time, may provide the services through cloud service provider.

Installation, configuration, integration, customization, deployment and testing of TALLY solution

The bidder will be responsible for installation, configuration, integration, Customization, deployment, Testing and maintaining during entire project period of:

- a. TALLY application as per brief functional scope. Integration and interface as per scope of this TENDER leveraging service oriented architecture.
- b. At every stage of the deployment process, the different components of the MAIDC-TALLY must get thoroughly tested to make it bug-free.
- c. BIDDER should create all necessary master files for the MAIDC-TALLY system
- d. Provide, Install, configure and implement any other component like database and related software, tools etc. as IT infrastructure as a service on cloud platform.
- e. The TALLY should have appropriate servers in high availability mode with load balancer beside security features such as firewall, IPS, SSL, Anti malware, encryption etc. to meet the service levels defined in this TENDER. The configuration of IT infrastructure should be commensurate with users.
- f. The number of users and transactions will grow 15% on year to year basis during contract period and bidder shall have to ensure adequate IT infrastructure without any additional cost on MAIDC.

TALLY Implementation and Rollout Services

BIDDER will take responsibility of following:

- i. Customize the TALLY as per the scope of work (System Study Document which will be made available by MAIDC).
- ii. Provide additional software, database, tools, accessories etc to meet scope of work, SLA and documentation. Tools and accessories shall be part of the offered solution.

The BIDDER will be responsible for providing a full range of services in implementation of TALLY including integration and supporting the operation of the proposed solution during implementation. These services should include, but not be limited to, the following:-

Project Plan, Configuration Plan, Resource Allocation, Test Plan and Traceability

The detailed project plan as prepared and submitted by BIDDER shall comprise of the following, but not limited to:

- f* Detailed project plan should include the detailed of project, indicating all activities with resources required their roles and responsibilities and time schedule of deliverables will be required to be prepared at the start of the project and submitted to MAIDC for approval.
- f* The project plan should also contain brief project description, approach and methodology, milestones, project organization, roles and responsibilities, project risks and mitigation plans, dependencies etc.
- f* The project plan should include a detailed program for installing, customizing and implementing the TALLY solution covered under this TENDER. The program shall be in the form of a bar chart/master network identifying key phases in various stages of the project.
- f* Bidder must also submit Configuration Plan with how to check-in and checkout the software items.
- f* Which resources are allocated to which work along with time period must be submitted in Resource Allocation Plan
- f* Proper Test Plan along with test cases must be submitted.
- f* Traceability matrix that includes requirements, design, development, testing, implementation to trace each requirement to its fulfillment.

Rollout including Onsite handholding support at each locations

The roll out should be done by manpower at each locations to include configuration of the desktop , application with the locations specific information, providing application training to the location users and providing adequate hand holding support for six months to ensure going live and smooth transition to the new application system etc. Ensure the generation of all reports on-line through the implemented system after the go-live of each of the locations. The bidder has to undertake the following activities with respect to the pilot and rollout of the application at each of the location. Bidder has to ensure adequate manpower to support all locations till the end of the roll out duration:

- i. Pilot of the application in identified model locations.
- ii. Stabilization of the application based on issues encountered and feedback obtained during pilot.
- iii. Handholding of the application users.

- iv. Functional Handholding – The bidder shall provide handholding support to MAIDC’s staff of the TALLY solution at each of the location for 30 days (for pilot). These staff will be identified by MAIDC exclusively for performing the functions.
- v. Rollout of the application to all locations based on fulfilling the agreed acceptance criteria for go-live at individual locations.
- vi. Ensure the generation of reports on-line through the implemented system after the go-live of each of the locations.

Name	Job Description	Skill Set
Hand holding resources	Providing onsite help and hand holding service	Graduate in any discipline Good knowledge of computer (MS Office, Word, Excel and Power Point) Knowledge of TALLY solution Good communication skills (oral as well as written) Fluent with English / Marathi

Operation and Maintenance from the date of Go-Live

Operation and Maintenance of the entire MAIDC-TALLY Solution including, but not limited to, IT Application, IT infrastructure, Servers, Network and Equipment during the contract period.

High-level Scope for Operations and Maintenance

As part of the operations and maintenance services, the BIDDER shall provide support for the software, hardware, and other infrastructure that are in the scope of this TENDER. BIDDER shall provide comprehensive support during contract period that includes

- a. Application Software maintenance and support
- b. Annual Technical Support (ATS) for all the licensed software
- c. Operations and maintenance services for the infrastructure provided and commissioned by the BIDDER for the TALLY solution at the Data Centre and Disaster Recovery Centre.
- d. Central Helpdesk
- e. Periodic reporting

Backup and Restore Services

The services to be provided by BIDDER shall include:

- a. Backup of storage as per the defined policies.
- b. Monitoring and enhancing the performance of scheduled backups, schedule regular testing of backups and ensuring adherence to related retention policies as defined by MAIDC.
- c. Prompt execution of on-demand backups of volumes and files whenever required or in case of upgrades and configuration changes to the system.
- d. Real-time monitoring, log maintenance and reporting of backup status on a regular basis

User Profiles and Account Management

- a. Routine functional changes that include user and access management, creating new report formats, and configuration of reports.
- b. BIDDER shall provide user support in case of technical difficulties in use of the software, answering procedural questions, providing recovery and backup information, and any other requirement that may be incidental/ancillary to the complete usage of the application.
- c. The BIDDER shall perform user ID services. The user-id naming & protocol shall be designed and implemented for all the user ids. Such naming convention and protocol shall be signed-off with the MAIDC.
- d. The BIDDER shall maintain access controls to protect and limit access to the authorized end users of MAIDC.
- e. The services shall include administrative support for user registration, creating and maintaining user profiles, granting user access and authorization, providing ongoing user password support, announcing and providing networking services for users and providing administrative support related to TALLY solution.
- f. System administration tasks such as managing the access control system, creating and managing users etc.

Centralized helpdesk

The bidder shall establish and provide central helpdesk facility from MAIDC, Registered Office, Mumbai.

- a. The Bidder is expected to setup and operate the IT Helpdesk during the interim period between phase I go-live and phase II go-live and for a period of five years from the date of Phase II Go-Live
- b. The following is the hours of operation of the Helpdesk :

Operating Hours	Days of the Week
9:30 am to 5:30 pm	Monday to Friday (excluding national public holidays and all second Saturday) Any other date and time requested by MAIDC.

- a. The Helpdesk service will serve as a single point of contact for TALLY solution rated incidents and service requests. The Helpdesk shall provide Troubleshooting Services include maintenance for overall system stabilization, defect resolution, solution maintenance, system administration, availability & performance issues, security administration, database administration, , Data archival administration, User administration and end-user problem resolution. The operational support will have to be provided, through a suitable Helpdesk system, to ensure that the solution is functioning as intended and that all problems associated with operation are resolved satisfactorily.
- b. The Helpdesk service is required in the two languages – English and Hindi.
- c. BIDDER is required to provide necessary channels for reporting issues to the help desk. The incident reporting channels could be the following:
 - i. Specific E-Mail account
 - ii. Seating arrangement and electricity will be provided by MAIDC free of cost to BIDDER. BIDDER needs to provision for any other hardware / software required for the same.
 - iii. Portal – A web based functionality for service desk tool for registering the calls
- d. MAIDC requires the BIDDER to provide Help Desk services to track and route requests for service and to assist end users in answering questions and resolving problems related TALLY.
- e. Creation of knowledge base on frequently asked questions to assist user in resolving basic issues themselves.
- f. Services in this area include, but are not limited to, the following:
 - i. Logging all the calls, classifying the calls and render first level support
 - ii. Assigning the call for appropriate action, within the stipulated time.
 - iii. Tracking the call till closure and ensure SLA adherence by service providers and vendors.
 - iv. Generate reports on a daily, weekly and monthly basis. Generate exception reports.
 - v. Provide the need-based ad-hoc reports.
 - vi. Interact with MAIDC and MAIDC vendors
 - vii. Ensure adherence to escalation processes.

Helpdesk resources will be as per the actual requirement, which will be defined after award of contract.

PHASE1 (PART B) - MIGRATION OF ALL ACCOUNTING UNITS TO THE NEW SYSTEM AND IMPLEMENTATION OF TALLY ERP

This shall comprise of the following:

- (1) Consolidation and Integration of accounts of all ROs, all factories and registered office & any other accounting unit so that consolidated trial balance, Balance sheet, Profit & Loss account, schedules to Balance Sheet and Profit & Loss Account, Cash flow statement as per TALLY default format can be generated.

- (2) Full implementation of default features of Tally software given by Tally Solutions.
- (3) A system study has already been completed and its report is attached along with this as Annexure-XIII.
- (4) Customization points are as follows:
 - a. Chart of Account Master
 - b. Product master Import
 - c. Ledger Master and Product Master Coding as per system study
 - d. Voucher level security and User level security as per division and RO
 - e. Special entry module as per user
 - f. Invoice Printing division wise 5 division
 - g. Debit note and credit note as per format
 - h. Authorization Module
 - i. Customization for payment procedure(Cash Division)
 - j. GRN Process with quality check (Lab test)
 - k. MIS Report (per Report)
- (5) Customization of the software in such a manner where nobody can alter or delete the transactions irrespective of authorization.

5.1 Build a complete audit trail of all transactions (add, update and delete) using transaction log reports, so that errors in data, intentional or otherwise, can be traced and reversed, throughout the project duration.

5.2 The most appropriate level of security commensurate with the value to that function for which it is deployed must be chosen

5.3 Access Controls must be provided to ensure that the databases are not tampered or modified by the system operators or database administrator.

5.4 Implement data security to allow for changes in technology and business needs.

5.5 The bidder shall be entirely responsible for the architecture of the system implemented to satisfy all features, functions and performance as described in this document including sizing of the required IT infrastructure in order to satisfy service levels as defined in this RFP. The System Integrator should ensure all possible and required improvements.

5.6 The MAIDC-Tally design must be such as to require the minimal installation, if at all, at the user's end, besides the Internet Browser. The MAIDC-Tally system should be able to support all common browsers like Internet explorer, Mozilla, Chrome.

5.7 Plans for various types of testing and audit, which include user acceptance tests, integration test, Information security audit on application software.

5.8 The bidder would be responsible for making sure that all the above pre-requisites are adequately met. SI is expected to prepare a detailed project charter which should include the detailed project plan, indicating all activities with resources required, their roles and

responsibilities and time schedule of deliverables at the start of the project and submitted to MAIDC for approval.

Phase 2 (Customization as per MAIDC requirements)

- (1) Integration of accounts of all ROs, all factories & registered office any other accounting unit so that consolidated trial balance, Balance sheet, Profit & Loss account, schedules to Balance Sheet and Profit & Loss Account, Cash flow statement and accounting information appearing in the notes forming part of accounts can be generated as per the Format followed by MAIDC
- (2) Conversion of existing accounts and accounting entries for the F.Y. running to the accounting entries & Ledgers with uniform code of account .Data in this regard as available in the existing Tally shall be provided by MAIDC in the desired format for successful conversion.
- (3) Adverse balances and account balances where there had been no transactions in the last year need to be flagged & Generated separately along with other standard exception reports.
- (4) Facility to upload voluminous data in Tally software.
- (5) Satisfying the requirement of accounting as per the GST Law so that data required for compliances under GST with respect to payment of periodic GST and filing of periodic GST returns. For this the vendor is required to closely co-ordinate and work with the GST Implementation consultant of MAIDC.
- (6) Necessary checks to be placed to ensure that all the expense, income, assets & liabilities are done through a customer/vendor/party account as the MAIDC requirements.
- (7) Generation of Invoice/Debit Note/ Credit Note/ Payment/ Receipt in compliance with the relevant GST law and MAIDC requirements for its customers/depositors with the facility to print, export, mail invoices directly from TALLY.
- (8) Generation on statutory compliance report on periodic basis with respect to TDS, service tax/GST etc.
- (9) Pre-defined TDS rates are to be fed in the accounting software for payments booked under a particular revenue head of account to facilitate Auto calculation of TDS while entering the voucher.
- (10) Auto calculation of depreciation on Fixed Assets at the end of every month on pre-defined Depreciation rates fed in the customized accounting software.
- (11) Creation of multiple approval levels for entering of any voucher type as per the limit prescribed by MAIDC.
- (12) Tracking a voucher right from creation to details of alterations and last alteration done like username, user employee id, reason for altering and alteration date and Generation of alteration report.

- (13) Auto Bank reconciliation from the Bank statement downloaded in excel format from Bank Portals.
- (14) Auto settlement of TA bills against advance taken by the employee by linking employee-wise advance against the bill to be settled.
- (15) Provision of putting and keying in Budgeted data (BE/ RE) of the MAIDC as a whole against the income and expenditure fields and flagging of the concerned income & expense head same once the expenditure exceeds the budgeting limits prescribed.
- (17) Calculation & Generation of Key Financial Performance Ratios as per MAIDC requirements.
- (18) Assisting in inter- unit transactions & Account reconciliation.
- (19) Maintenance of Fixed asset registers with the fields as (Quantity / No Category & Description, Location, Identification/ Tag Number, Supplier/ Invoice Date, Purchase Date, Put to Use Date ,Depreciation Rate ,Original cost / additions /deletions/ Accumulated depreciation, Written down value, Assets at Rs One). The system should support fixed asset verification and should also support reporting of fixed asset under disposal and un-serviceable items as a separate company where fixed assets data of all the units can be integrated periodically with the main data.
- (20) Generation of customized reports, for middle and higher management by way of Dashboard with respect to following areas:
- (a) Economy reports for any of the business establishment (RO, all factories and registered office, etc.)
 - (b) Income, Overhead, CAPEX
 - (c) Details with respect to capital expenditure incurred (CAPEX), Division-wise/RO wise/Factory-wise.
 - (d) Insurance claim recoverable and payable
 - (e) Stock value declaration
 - (f) Salary/ Establishment costs
 - (g) Receivables and payables management including their ageing.
 - (h) Prior Period Items
 - (i) Liability for expenses
 - (j) Provision for bad & doubtful debts
 - (k) Bad Debts written off

- (1) Other Management Reports e.g. Profit & Loss Appropriations, Comparison statements, Exception Reports, Payment Performance of Debtors.
- (21) Devising a detailed User manual of customized TALLY ERP 9 with the frequent asked questions for the users after the completion of Customization.
- (22) Provision for maintaining & migrating accounts.
- (23) The vendor shall be required to provide necessary training at registered office for two weeks (during working days only) on using the Tally ERP 9 on an outsourced data center and including addressing day-to-day issues. Training shall be held in batch of 30 officials each. Number of staff likely to be trained is about 300. All associated cost of faculty i.e. TA/DA, out of pocket expenses, hotel stay etc. shall be borne by bidder.
- (24) Integration of Tally Software with the invoice printing and generation, receipts printing and accounting.

Phase 3-Post Go- Live i.e. Satisfactory completion of Phase 1 & 2 (Recurring Costs-Tally Software, IT Infra on Cloud & AMC)

- a. Parallel run will be done for six months, during which the bidder will provide complete unconditional support and fix the problems, if any.
- b. For smooth operation of package, annual maintenance contract for two years from the date of successful completion of six months parallel run, shall be provided by a vendor to MAIDC.
- c. The AMC shall include the following components:
- (a) Bug Resolution - Provision of technological support for any issue/query/problem faced by any of MAIDC staff as and when required
- (b) Any amendments required to be incorporated due to change in any statutory law/ functional requirement in the existing accounting software
- (c) Provision of technological support for any query/problem faced by any of MAIDC staff as and when required which need to be resolved on periodic basis (within 2 working days). In case the vendor does not resolve the query/defect to the satisfaction of MAIDC within 7 working days, MAIDC can get the work done from outside party at the cost of bidder. On repeated failure to resolve queries or repeated failure to remove software defects, MAIDC can terminate the contract and forfeit guarantee money.
- (d) MAIDC shall first try to resolve it through an online team viewer support/telephonic support
- (e) If the problem does not get resolved through online / telephonic mode, vendor needs to resolve the issue onsite where the location is as per terms and conditions.

Note: Any additional work & training in case undertaken shall be on the basis of person-days rate quoted and payment shall be made on satisfactory completion of work/ training. Time frame shall be mutually agreed upon for such activities.

ANNEXURE-I

(To be uploaded on Bidding company letter head)

Price Bid

The price Bid to be submitted in following format

Sl. No.	Particulars	Cost of Services Amount In Rs.
1	THE PHASE 1 (PART A)- HOSTING TALLY ERP ON DC & DR OF CLOUD SERVICE PROVIDER EMPANELLED WITH NIC OR EQUIVALENT ON SERVICE MODEL.	
	Taxes & Duties	
2	PHASE1 (PART B) - MIGRATION OF ALL ACCOUNTING UNITS TO THE NEW SYSTEM AND IMPLEMENTATION OF TALLY ERP	
	Taxes & Duties	
3	Phase 2 (Customization as per MAIDC requirements)	
	Taxes & Duties	
4	Phase 3-Post Go- Live i.e. Satisfactory completion of Phase 1 & 2 (Recurring Costs-Tally Software, IT Infra on Cloud & AMC)	
	Taxes & Duties	
5	Training: Centrally Training to MAIDC's Staff (130 Max.)	
	Taxes & Duties	
	Grand Total	

Amount in Word: _____

Place : _____

Authorised Signatory

Date : _____

Name

: _____

Designation : _____

Office Seal : _____

ANNEXURE-II
AGREEMENT

Tender notice for CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC LTD, in response to the uploading of e-tender by me/us on _____ the Dy. General Manager(F&A-II) MAIDC. I/ We,

_____ (here enter full name and address of tenderer) am/are executing this agreement on _____ and hereby confirm that I/we have thoroughly examined and understood the terms and conditions of Notice Inviting Tender and the Invitation to Tender and Instructions to Tender bearing No.datedby the Dy. General Manager(F&A-II), MAIDC for customisation, implementation of online tally erp -9 (gold multi user license) packages hosted on outsource Indian data centre & customization of tally as per requirements of MAIDC for 25 locations in India of MAIDC as mentioned in Annexure-VII of the Tender document. I/we am/are willingly undertaking the said work consequent on the award of work given to me/us by the, General Manager(System) at the rate quoted by you i.e. Rs..... /- which forms part of this agreement and as per terms and conditions of the tender.

I/We, assure the said Corporation that I/we will undertake the said work to the best of my/our ability at all stages, during the tenure of the contract. This agreement will remain in force for a period of two years with effect from _____ or the date up to which the contract is extended.

On completion of the agreement period the MAIDC shall be free either to continue with the tenderer by extending the arrangements for another one year or to part ways with the tenderer after giving three month advance notice and engage another agency as may be decided by it. The payment for the extension period shall be released as per approved rate only.

WITNESS

1.

(Authorized Signatory of Tenderer)

WITNESS

1.

2.

Dy. General Manager (F&A-II)
MAIDC LTD.

ANNEXURE - III
NON-DISCLOSURE AGREEMENT

WHEREAS, we the undersigned
Bidder,

_____, having our principal place of
**Business / registered office at _____, hereinafter
referred to as the Bidder, are desirous of tendering for Bid No.**

.....dated _____ providing SUPPLY, CUSTOMIZATION, ROLLOUT AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH DIETY, GOVT. OF INDIA & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC to enable complete automation of Tally ERP process of MAIDC to the Dy. General Manager,(F&A-II),MAIDC, Registered Office, Mumbai -400 065.

WHEREAS, the Bidder is aware and confirms that the information, software, hardware, business data, architecture schematics, designs, storage media and other documents made available by Dy. General Manager (F&A-II) in the documents during the tendering process and thereafter, or otherwise (confidential information for short) is privileged and strictly confidential and/ or proprietary to General Manager,(System).

NOW THEREFORE, in consideration of the foregoing, the Bidder agrees to all the following conditions, in order to induce Dy. General Manager (F&A-II), MAIDC to grant the Bidder specific accesses to confidential information, property, information systems, network, databases and other data, at Regional Offices, Factories and Registered Office.

IT IS HEREBY AGREED AS UNDER:

a) The Bidder agrees to hold in trust any confidential information received by the Corporation, as part of the Tendering process or otherwise, and the Bidder shall maintain strictest of confidence in respect of such confidential information. The Bidder also agrees:

- i) To maintain and use the confidential information only for the purposes of tendering for this Bid and only as permitted herein;
 - ii) To only make copies as specifically authorized by the prior written consent of MAIDC and with the same confidential or proprietary notices as may be printed or displayed on the original;
 - iii) to restrict access and disclosure of confidential information to such of their employees, agents, consultants and representatives strictly on a "need to know" basis, to maintain confidentiality of the confidential information disclosed to them in accordance with this clause;
- and
- iv) to treat confidential information as confidential unless and until Corporation notifies the Bidder of release of its obligations in relation to the said confidential information.

b) Confidential information does not include information which;
i) The Bidder knew or had in its possession, prior to disclosure, without limitation on its confidentiality;

- ii) Is independently developed by the Bidder without breach of conditions under this Tender;
- iii) Information in the public domain as a matter of law;
- iv) Is received from a third party not subject to the obligation of confidentiality with respect to such information;
- v) Is released from confidentiality with the written consent of Corporation .The Bidder shall have the burden of proving hereinabove are applicable to the information in the possession of the Bidder.
- c) Notwithstanding the foregoing, the Bidder acknowledges that the nature of activities to be performed as part of the Tendering process may require the Bidder's personnel to be present on premises of MAIDC or may require the bidder's personnel to have access to software, hardware computer networks, databases and storage media of the MAIDC while on or off premises of MAIDC. It is understood that it would be impractical for MAIDC to monitor all information made available to the bidder's personnel under such circumstances and to provide notice to the Bidder of the confidentiality of all such information. Therefore, the Bidder agrees that any technical or business or other information of MAIDC that the Bidder's personnel representatives or agents acquire while on MAIDC premises, or through access to computer systems or databases while on or off MAIDC premises, shall be deemed confidential information.
- d) Confidential information shall at all times remain the sole and exclusive property of MAIDC. Upon completion of the tendering process, confidential information shall be returned to MAIDC or destroyed, if incapable of return. The destruction shall be witnessed and so recorded, in writing, by an authorized representative of MAIDC. Nothing contained herein shall in any manner impair rights of MAIDC in respect of the confidential information.
- e) In the event that the Bidder becomes legally compelled to disclose any confidential information, the Bidder shall give sufficient notice to MAIDC to enable MAIDC to prevent or minimize to the extent possible, such disclosure, Bidder shall not disclose to a third party any confidential information or the contents of this Bid without the prior written consent of MAIDC. The obligations of this Clause shall be satisfied by handling confidential information with the same degree of care, which the Bidder applies to its own similar confidential information but in no event less than reasonable care.
- f) The obligations herein shall survive the completion or cancellation of the Tendering process.

For and on behalf of : _____ **(bidder)**

Authorised Signatory

Name : _____

Designation : _____

Office Seal : _____

Place : _____

Date : _____

Annexure -IV

Covering Letter from bidder

(To be uploaded on Bidding company letter head)

From

To

**The Dy. General Manager (F&A-II)
MAIDC Ltd.,
Krushi Udyog Bhavan, Aarey Milk Colony,
Goregaon (East), Mumbai – 400 065.**

Dear Sir,

Tender notice for CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC.

0. **I/We have thoroughly examined and understood information & instructions to bidders, terms and conditions of contract and its schedules etc., and agree to abide by them.**
2. I/We would like to commit that in case of any difference/variation in the quote made, between figures and in words, only the rate quoted in words shall be construed as correct and valid .
3. I/We agree to keep the offer open for acceptance up to and inclusive of 120 days inclusive of date of Bid opening (Financial tender) and to the extension of the said date by fifteen days in case it is so decided by the Dy. General Manager (F&A-II) I/We shall be bound by communication of acceptance of the offer dispatched within the time and I / We also agree that if the date upto which the offer would remain open be declared a holiday for the MAIDC, the offer will remain open for acceptance till the next working day.
4. I/We agree to furnish requisite Earnest Money online in the manner in which the EMD is deemed to be furnished. In the event of my/our Bid being accepted, I/We agree to furnish a PERFORMANCE BANK GUARANTEE as follows_____ (here indicate the manner in which the Security is deemed to be furnished).
5. I/we do hereby declare that the entries made in the Bid and appendix/schedules attached therein are true and also that I/We shall be bound by the act of my/our duly constituted attorney Mr/Ms.
_____ whose signature is appended hereto in the space specified for the purpose and of any other person who in future may be

appointed by me/us instead to carry on the business of the concerned, whether any intimation of such change is given to the General Manager(System), MAIDC or not.

.Yours faithfully,

Signature of Bidder

Capacity in which signing

Signature of constituted attorney

Name _____

Address; _____

Date: _____

Signature of witness with date:

Name and Address of witness:

Annexure-V

BANK GUARANTEE FOR BID SECURITY (PERFORMANCE BANK GUARANTEE)

(To be stamped in accordance with Stamp Act)

Bank Guarantee No.

Date

To

[MAIDC's Name & Address]

Dear Sir,

In consideration of the [MAIDC's Name]..... (hereinafter referred to as

the 'MAIDC,' which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators and assigns) having awarded to M/s.[Contractor's Name]with its Registered/Head Office at (Hereinafter referred to as the 'Contractor', which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), a Contract by issue of MAIDC's Notification of Award

No. Dated and the same having been unequivocally accepted by the Contractor, resulting in to a contract bearing No..... dated

Valued at..... for and the Contractor having agreed to provide a Performance Guarantee for the faithful performance of the entire Contract equivalent to Rs. _____

..... **(Rupees Only)** to the MAIDC.

We [Name & Address of the Bank] having its Head Office at (hereinafter referred to as the 'Bank', which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns) do hereby guarantee and undertake to pay the MAIDC, on demand any and all monies payable by the contractor to the extent of Rs.RupeesOnly) as aforesaid at any time upto (@) [days/month/year] without any demur, reservation, context, recourse or protest and/or without any reference to the Contractor. Any such demand made by the MAIDC on the Bank shall be conclusive and binding notwithstanding any difference between the MAIDC and the Contractor or any dispute pending before any Court, Tribunal, Arbitrator or any other authority. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the MAIDC and further agrees that the guarantee herein contained shall continue to be enforceable till the MAIDC discharges this guarantee.

The MAIDC shall have the fullest liberty, without affecting in any way the liability of the Bank under this guarantee, from time to time to extend the time for performance of the Contract by the Contractor. The MAIDC shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Contractor, and to exercise the same at any time in any manner, and either to

enforce or to forbear to enforce any covenants, contained or implied, in the Contract between the MAIDC and the Contractor or any other course or remedy or security

available to the MAIDC. The Bank shall not be released of its obligations under these presents by any exercise by the MAIDC of its liberty with reference to the matters omission or commission on the part of the Owner or any other indulgence shown by the MAIDC or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the Bank.

The Bank also agrees that the MAIDC at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee that the MAIDC may have in relation to the Contractor's liabilities.

Notwithstanding anything contained hereinabove, our liability under this guarantee is restricted to (*) and it shall remain in force up to and including..... (@) and shall be extended from time to time for such period, as may be desired by M/s..... [Contractor's Name] on whose behalf this guarantee has been given.

In witness where of the Bank, through its authorized officer, has set its hand and stamp on this day of 2017 at
This day of 2017 at

WITNESS

.....
(Signature)

.....
(Name)

.....
(Official Address)

(Signature)

(Name)

(Designation with Bank
Stamp)

Attorney as per Power of
Attorney No.....
Dated

- Notes:** 1.(@) This date will be 6 Month beyond the CONTRACT period as specified in the Contract.
2.The stamp papers of appropriate value shall be purchased in the name of Guarantee issuing Bank.

Annexure-VI

Service Level Agreement (SLA)

This Service Level Agreement (hereinafter referred as "SLA") made at this _____ day of Year_____ between Application provider , a Company registered under the Indian Companies Act, 1956 and having its registered office at..... (hereinafter referred to as which expression shall

unless excluded by or repugnant to the meaning or context thereof be deemed to include its successors and assigns) of the one part and

_____ carrying on business in India amongst other places at

_____ (hereinafter referred to as

MAIDC which expression shall unless excluded by or repugnant to the meaning or context thereof be deemed to include its successors and assigns) of the other part.

Whereas

Tender notice for CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC.

(hereinafter referred to as "AS" for the purpose of its business. B. Pursuant to the request of the MAIDC , the tenderer has agreed to provide "AS " service to the MAIDC mentioned hereinafter

The penalty is applicable only on the payment towards recurring charges on quarterly basis. The penalty levied by MAIDC shall be passed on to the bidder

Various service levels indicator / parameter will be considered by MAIDC for monitoring the service levels as per attached annexure to this document to ensure adherence to

quality and availability of service failing which MAIDC may at its discretion impose penalties on the bidder.

IN WITNESS WHEREOF the parties hereto have executed these presents the day and year first above written.

For and on behalf of MAIDC

For and on behalf of Bidder

By : _____

By : _____

Title : _____

Title : _____

ANNEXURE TO SLA
Service Levels forming part of SLA

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1. Service Levels

1.1. Purpose of this document

This section defines various Service Level Indicators which will be considered by MAIDC for monitoring the Service Levels of bidder. The bidder has to comply with following Service Levels to ensure adherence to quality and availability of services.

Ongoing performance and service levels shall be as per parameters stipulated by MAIDC in this tender, failing which MAIDC may, at its discretion, impose Penalties on the Bidder as per the Service Level Agreement mentioned in this tender.

The purpose of this section is to clearly define the levels of service to be provided by bidder to MAIDC for the duration of this project or until this SLA has been amended. The benefits of this SLA are to:

- a. Trigger a process that applies bidder and MAIDC management attention to some aspect of performance only when that aspect drops below an agreed upon threshold, or target.
- b. Makes explicit the performance related expectations on performance required by MAIDC
- c. Assist MAIDC to control levels and performance of services provided by BIDDER
- d. This SLA is between bidder and MAIDC.

1.2. Description of Services Provided

BIDDER shall provide service as defined in this tender.

1.3. Duration of SLA

- The service level monitoring would begin post phase –I go-live and till end of contract period or till termination of contract.

1.4. SLA Specific Definitions

Prime Business Hours (PBH) -PBH refers to the prime business period, which shall be from 9:00 hrs till 18:00 hrs on Monday to Saturday (excluding national public holidays, declared holidays and all second Saturday).

Extended SLA Hours (ESH) -ESH refers to the non-business period, which shall be:

- From 18:00 hrs till 9:00 hrs (till next day) on Monday to Saturday,
- From 00:00 hrs to 23:59 hrs on Sunday, National public holidays & all second Saturdays.

Downtime / Outages are the instance where users experience no response from the Application.

- The recording of downtime shall commence at the time of:
 - o Registering the call with bidder for any downtime situation for the application / hardware.
- Downtime shall end when the problem is rectified and the application/ service is available to the user.

□ **Down time will not be considered for the following:**

- Pre-scheduled preventive maintenance and health checks (Scheduled Downtime).

- Failover time in case of cluster environment, beyond which the service would be considered to be unavailable and appropriate penalty shall be imposed on the BIDDER.
- Failover time in case of SAN shifting, beyond which the service would be considered to be unavailable and appropriate penalty shall be imposed on the BIDDER.

Planned outage / Scheduled down time:

- a. The outage planned in advance for maintenance purpose.
- b. Bidder must notify MAIDC via email of the upcoming maintenance at least Three (3) business days prior to Scheduled Downtime.
- c. It shall not be scheduled during prime business hours.
- d. Any planned / scheduled downtime shall not be more than 12 hours else it shall be considered unplanned outage and penalized accordingly.
- e. The planned downtime would not be added to the SLA downtime unless it runs into prime business hours of the following day.
- f. Overall Planned downtime shall not be more than 48 hours in a Quarterly.
- g. The downtime for scheduled maintenance would need to be mutually agreed between MAIDC and the BIDDER. To reduce this time, various maintenance activities can be clubbed together with proper planning.

Unplanned outage/ Downtime is defined as an outage caused without prior notice where users experience no response from an Application for whatsoever is the reason (within the scope of services of the BIDDER).

Contact for support /complaint will be by email or telephone. A Call will be logged by the BIDDER/user in the System and an email/written response shall be provided to the system user about the resolution of the problem.

Denial of service: For a given quarterly, if the total penalty amount is more than the amount due for that quarterly, the same shall be considered as denial of service, and in such situation MAIDC has the right to terminate the contract besides any other action as per the provisions of the contract.

Uptime means, the aggregate number of hours in any specified time period during which application / hardware, is actually available for use.

Uptime Calculation for the month:

$$\frac{\{[(\text{Uptime Hours} + \text{Scheduled Downtime}) / \text{Total No. of Hours in the time period}] \times 100\}}$$

Incident refers to any event / abnormalities in the functioning of the application / hardware that may lead to disruption in normal operations of the WMS.

Helpdesk Support shall mean the **Prime Business Hour** centre which shall handle Fault reporting, Trouble Ticketing and related enquiries during this Project.

Resolution Time shall mean the time taken (after the incident has been reported at the helpdesk), in resolving (diagnosing, troubleshooting and fixing) which may include escalations to the second level or to respective OEMs., The resolution time shall vary based on the severity of the incident reported at the help desk.

1.5. Service Level Agreement & Targets

This section is agreed to by MAIDC and BIDDER as the key BIDDER performance indicator for this engagement. It reflects the measurements to be used to track and report systems performance on a regular basis. The targets shown in the following sub-sections are for the period of contact or its revision whichever is later.

1.5.1.1. Application Availability (applicable on Quarterly basis) – DC and DR (When services are running from DR site)

ANNEXURE-I	ANNEXURE-I			
Service Level Requirement	The average availability of the application (at DC level) during PBH shall be at least 99.5% in a Quarter. The same service levels will be applicable for a situation when operations are running from DR The average availability of the application during ESH (at DC level) shall be at least 97% in a Quarter.			
ANNEXURE-I	ANNEXURE-I			
Penalty for non-achievement of SLA Requirement for non-achievement of SLA Requirement	If the System Integrator is not able to meet the above defined service level requirement, then any deviation from the same would attract a penalty as per the following –			
	Application Availability during PBH (Quarterly average)	>= 98 % to < 99.5%	>= 95% to < 98%	>= 90% to < 95%
	Penalty	1.0% of quarterly payment	2% of quarterly payment	4% of quarterly payment
	Application Availability during ESH (Quarterly average)	>= 90 % to < 95%	>= 85% to < 90%	>= 80% to < 85%
	Penalty	0.5% of quarterly payment	1.0% of quarterly payment	
If the application is consistently below 95% during PBH or below 85% during ESH continuously for two or more quarter duration, then MAIDC may consider withdrawing the Work Order with the System Integrator.				

**** For each additional drop of 5% in performance below 90%(PBH) and 80%(ESH), 5% of Quarterly payments of Operations & Maintenance cost will be levied as additional penalty**

1.5.2. Security & Incident Management SLA

<p>Definition and Description</p>	<p>Security being one of the most important aspects and would be governed by stringent standards. All security incidents leading to disruption in network availability would be penalized heavily. Security incidents could consist of any of the following :</p> <p>Malware Attack – This shall include Malicious code infection of any of the desktops/servers in use or Unchecked malware infected mails passing through the Messaging solution.</p> <p>Denial of Service Attack This shall include non-availability of service . The BIDDER shall be responsible for monitoring, detecting and resolving all Denial of Service (Dos).</p> <p>Intrusion Successful Unauthorized access to MAIDC information system, resulting in loss of confidentiality/Integrity/availability of data. The BIDDER shall be responsible for monitoring, detecting and resolving all security related intrusions on the network using an Intrusion Prevention device.</p>
<p>Service Level Requirement</p>	<ul style="list-style-type: none"> • Any Denial of service attack shall not lead to complete service non availability. • Desired service level shall not allow even a single web defacement, data theft and Intrusion. Each occurrence of these three types of security violation shall lead to appropriate penalties as mentioned below.
<p>Measurement of Service Level Parameter</p>	<p>The network shall be monitored for:</p> <p>Malware Attack Any malware infection and passing of malicious code through messaging solution shall be monitored at the gateway level. Logs will be monitored every quarterly.</p> <p style="padding-left: 40px;">a. The SI has to ensure that all computing devices (in scope) have anti-malware installed with the latest pattern files.</p> <p>Denial of Service Attack Non availability of any services shall be analyzed and forensic evidence shall be examined to check whether it was due to external DoS attack.</p> <p>Security The BIDDER will be responsible to install and maintain security</p>

	components at DC and DRC	
	Intrusion Compromise of any kind of data hosted by MAIDC. Note: Forensic evidence shall be analysed for all incidents	
Penalty for non-achievement of SLA Requirement	If the System Integrator is not able to meet the above defined service level requirement, then any deviation from the same would attract a penalty as per following –	
	Security Incident	
	Security Incident (Malware Attack/ Denial of Service Attack/ Data Theft/ Loss of data/ Intrusion or Defacement)	INR 2,00,000 (Rupees two Lakhs) per incident

1.5.3 Helpdesk Resolution Time

Definition and Description	Time in which a complaint / query is resolved after it has been reported by MAIDC to the helpdesk.													
Service Level Requirement	<p>The helpdesk agents are required to be available physically only during PBH.</p> <p>Any query after being given a response shall be classified for resolution in following four categories.</p> <p>Resolution Level 1 (R1) : Queries regarding issues which have the greatest business impact wherein the user is not able to perform his/her regular work. For example, unable to login to the system due to errors in software, critical module not working etc.</p> <p>Resolution Level 2 (R2) : Queries regarding issues which have medium business impact wherein the user is partially able to perform his/ her regular work. For example, User is able to login and perform most of his normal work, but can't approve a certain request through system.</p> <p>Resolution Level 3 (R3) : Queries regarding issues which have the least/no business impact involving cosmetic changes. For example, text alignment issues, change of background colour etc.</p> <p>Resolution Level 4 (R4) : Queries regarding enhancement request. For example, addition of new functionality etc. (MAIDC will collate and review the enhancements requests and initiate change control process accordingly)</p> <p>The System Integrator shall provide service as per the following standards –</p> <table border="1"> <thead> <tr> <th>Type of query</th> <th>Maximum resolution time allowed</th> <th>Performance baseline</th> </tr> </thead> <tbody> <tr> <td>R1</td> <td>4 business hours</td> <td>All calls resolved within defined timeline</td> </tr> <tr> <td>R2</td> <td>8 business hours</td> <td>Atleast 99.5% calls resolved</td> </tr> <tr> <td>R3</td> <td>16 business hours</td> <td>Atleast 98% calls resolved within defined timeline</td> </tr> </tbody> </table>		Type of query	Maximum resolution time allowed	Performance baseline	R1	4 business hours	All calls resolved within defined timeline	R2	8 business hours	Atleast 99.5% calls resolved	R3	16 business hours	Atleast 98% calls resolved within defined timeline
Type of query	Maximum resolution time allowed	Performance baseline												
R1	4 business hours	All calls resolved within defined timeline												
R2	8 business hours	Atleast 99.5% calls resolved												
R3	16 business hours	Atleast 98% calls resolved within defined timeline												

	R4	To be calculated in discussion with MAIDC on case by case basis.																										
Measurement of Service Level Parameter	<p>The service level would be defined in the number of business hours calculated from the date of logging the call/raising the request with the Helpdesk.</p> <p>The Bidder shall provide help desk software / tools /mechanisms to measure the same. The tool / mechanism shall be able to provide MAIDC information about Help Desk Resolution Time, and historical information of the same. After categorizing the Response Type, this shall be appropriately entered into the Helpdesk Log.</p>																											
Penalty for non-achievement of SLA Requirement	<p>Delay of every Business Hour would attract a penalty per hour as per the following –</p> <ol style="list-style-type: none"> For R1 = 5 X Per hour Penalty (The Penalty per hour is INR 1000) For R2 = 3 X Per hour Penalty (The Penalty per hour is INR 1000) For R3 = 1 X Per hour Penalty (The Penalty per hour is INR 1000) <p>Note: after the lapse of the resolution time, the query / issue should be escalated as per the escalation matrix submitted by the bidder.</p> <p>1.For R1</p> <table border="1"> <tr> <td>Percentage of Incident closed within stipulated time frame</td> <td>>= 99% to 99.5%</td> <td>>= 98% to <99%</td> <td>98%</td> </tr> <tr> <td>Penalty</td> <td>0.25% of quarterly payment</td> <td>0.5% of quarterly payment</td> <td>1 % of quarterly payment</td> </tr> </table> <p>2.For R2</p> <table border="1"> <tr> <td>Percentage of Incident closed within stipulated time frame</td> <td>>= 98% to 99.5%</td> <td>>= 96% to <98%</td> <td>< 96%</td> </tr> <tr> <td>Penalty</td> <td>0.25% of quarterly payment</td> <td>0.5% of quarterly payment</td> <td>1 % of quarterly payment</td> </tr> </table> <p>3.For R3</p> <table border="1"> <tr> <td>Percentage of Incident closed within stipulated time frame</td> <td>>= 96% to 98%</td> <td>>= 94% to <96%</td> <td>>= 92% to < 94%</td> </tr> <tr> <td>Penalty</td> <td>0.25% of quarterly payment</td> <td>0.5% of quarterly payment</td> <td>1 % of quarterly payment</td> </tr> </table> <p>** For each additional drop of 2% in the ticket closure voule below the defined thresholds for R1,R2 and R3 incidents, 1.5% of Quarterly payments of Operations & Maintenance cost will be levied as additional penalty.</p>				Percentage of Incident closed within stipulated time frame	>= 99% to 99.5%	>= 98% to <99%	98%	Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment	Percentage of Incident closed within stipulated time frame	>= 98% to 99.5%	>= 96% to <98%	< 96%	Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment	Percentage of Incident closed within stipulated time frame	>= 96% to 98%	>= 94% to <96%	>= 92% to < 94%	Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment
Percentage of Incident closed within stipulated time frame	>= 99% to 99.5%	>= 98% to <99%	98%																									
Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment																									
Percentage of Incident closed within stipulated time frame	>= 98% to 99.5%	>= 96% to <98%	< 96%																									
Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment																									
Percentage of Incident closed within stipulated time frame	>= 96% to 98%	>= 94% to <96%	>= 92% to < 94%																									
Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1 % of quarterly payment																									

1.5.4. Application response time at DC

Application Response Time	The application response time for users should not exceed 1. Login to solution – 3 sec 2. Functionality screen load – 5 Sec	Application response time will be measured on the basis of automated reports. The data should be captured through automated tools at least 1 hour during the business hours. Any scheduled downtime should not be included in the calculation of application response time.	Penalty : 1. Login time exceeds 3 sec – 0.1% of quarterly payment per second per request 2. Functionality screen load exceeds 5 sec - 0.1% of quarterly payment per second per request
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1.5.5. Backup and Archival Management

Definition and Description	The bidder shall take backup as per the backup and archival policy (to be finalised in discussion with MAIDC).			
Service Level Requirement	The bidder shall take backup of data, and logs. Given below is indicative backup and archival policy. The actual policy will be discussed and finalised in discussion MAIDC. <ul style="list-style-type: none"> Incremental backup – once every day in non business hours Full backup shall be taken on specific media once in a week. Two (2) weeks data backup must be available at any time. Full data shall be archived once a month (Interval between two archives not to exceed five weeks). Testing of the backup will be undertaken by bidder once every 1 month. 			
Measurement of Service Level Parameter	SI shall adhere the backup and archival schedule/frequency to atleast 99%. The parameter will be calculated on quarterly basis.			
Penalty for non-achievement of SLA Requirement	Data and mail backup	>= 98 % to < 99%	>= 96% to < 98%	>= 94% to < 96%
	Penalty	0.25% of quarterly payment	0.5% of quarterly payment	1% of quarterly payment

** For each additional miss of 2% from the backup frequency below 94%, 1.5% of Quarterly payments of Operations & Maintenance cost will be levied as additional penalty

1.5.6. Others

1.5.6.1. SLA on additional services/items

Any additional equipment/service/items supplied by bidder as per the bidder's commercial proposal (on MAIDC's request) shall also be governed by the terms and conditions set out in this agreement.

1.5.6.2. Breach of SLA

In case the bidder does not meet the service levels mentioned in this TENDER, for two (2) continuous time-periods (quarterly) , MAIDC will treat it as a case of breach of Service Level Agreement and MAIDC may consider withdrawing the Work Order with the bidder.

1.5.6.3. Exclusions (for penalty calculation)

The bidder will be exempted from any delays or slippages on SLA parameters arising out of following reasons:-

- a. The non-compliance to the SLA other than for reasons beyond the control of the bidder. Any such delays will be notified in writing to MAIDC by bidder, will not be treated as breach of SLA from the bidder's point of view.
- b. There is a force majeure event effecting the SLA which is beyond the control of the System Integrator

1.5.6.4 SLA Monitoring and Auditing

MAIDC will review the performance of bidder against the SLA parameter each quarterly, or at any periodicity defined in this TENDER document.

The review / audit report will form basis of any action relating to imposing penalty or breach of terms and conditions of work order. Any such review /Audit can be scheduled or unscheduled. The results will be shared with the bidder as soon as possible.

MAIDC reserves the right to appoint a third-party auditor to validate the SLA.

1.5.6.5 SLA Monitoring Tool

The System Integrator shall provide adequate tools for capturing data required for measuring SLAs at no extra cost to MAIDC.

The Tool shall be tested and certified for its accuracy, reliability and completeness by MAIDC before it is deployed by bidder.

The tools shall have the capability such that the MAIDC representative can log in anytime, without the involvement of bidder, to see the status.

At the same time the bidder would provide online helpdesk for users to log the calls.

If the measurement tool and/or data equivalent to more than 5% of sample size is missing or unavailable for a particular SLA metric or if the tool is found to be unreliable then the maximum penalty applicable against that metric will be applicable.

1.5.6.6 Reporting Procedures

The bidder's representative will prepare and distribute SLA performance reports in an agreed upon format by the 10th calendar day / next working day of subsequent quarter of the reporting period. Also, bidder would be required to provide SLA performance report monthly for MAIDC records.

The reports will include "actual versus target" SLA performance, a variance analysis and discussion of appropriate issues or significant events. Performance reports will be distributed to MAIDC

1.5.6.7 Maximum Penalty to bidder for the SLA

The maximum penalty at any point of time on an additive basis in any quarter shall not exceed 20% of Quarterly payments due as per the Commercial Bid submitted by the bidder. This is applicable only for

the Operation and Maintenance phase. In case the penalty exceeds 20%, MAIDC reserves the right to cancel the bid.

1.5.6.8 Issue Management Procedures

General

This process provides an appropriate management structure for the orderly consideration and resolution of business and operational issues in the event that quick consensus is not reached between MAIDC and bidder. It is expected that this pre-defined process will only be used on an exception basis if issues are not resolved at lower management levels.

i. Issue Management Process

- a. Either MAIDC or bidder may raise an issue by documenting the business or technical problem, which presents a reasonably objective summary of both points of view and identifies specific points of disagreement with possible solutions.
- b. MAIDC and the bidder's representative will determine which committee or executive level shall logically be involved in resolution.
- c. A meeting or conference call will be conducted to resolve the issue in a timely manner. The documented issues will be distributed to the participants at least 24 hours prior to the discussion if the issue is not an emergency requiring immediate attention.
- d. Management of MAIDC and bidder will develop a temporary, if needed, and the permanent solution for the problem at hand. The MAIDC will then communicate the resolution to all interested parties.
- e. In the event a significant business issue is still unresolved, the arbitration procedures described in the TENDER document will be used.

ii. Risk and Cost Factor

In the event of withdrawal of work order on the basis of non- performance by the bidder as per SLA, SI will be solely responsible for risk and cost factor thereon but limited to 100% of total contract value.

Annexure – VII

LIST OF PLACES

Sl. No.	Address of the concerned centre	Contact No. of concerned HOD/ RM / FACTORY MANAGER
1	Registered Office, Krushi Udyog Bhavan, Dinkarrao Desai Marg, Aarey Milk Colony, Goregaon (East), Mumbai – 400 065.	Dy. General Manager (F&A-II) / Dy. Manager (I.T) Ph. No.022 2871 9328 / 9314
2	Regional Office, Pune Plot No. 653 to 660 Gultakdi, Market Yard, Pune- 411037. Fax No. 020-24264881 Tel No. 020- 24263985/24263986 Email - pune@maidcmumbai.com	Shri.M. S. Biradar Mobile No._8888842289
3	Regional Office, Kolhapur 517/E Maharani Tarabai Chowk, Kawala Naka, Kolhapur – 416001. Fax No. 0231-2536563 Tel No.- 0231-2537811/ 2537682 Email - kolhapur@maidcmumbai.com	Shri. Pramod Pethe Mobile No.8888842342
4	Regional Office, Aurangabad Shakti Sahakar, Opp. State Transport Divisional Workshop, Aurangabad – 431001. Fax No. 0240-2361455 Tel No- 2332190/2321332 Email - aurangabad@maidcmumbai.com	Shri. M. D. Dhande Mobile No.8888842336
5	Regional Office, Nashik Deolali Naka, New Mumbai Agro Road Mahamarg, Nashik – 422001. Fax No. 0253-2594893. Tel No 0253-2595879/2594978 Email - nashik@maidcmumbai.com	Shri. B.B.Lambe Mobile No.8888842316
6	Regional Office, Akola Paras Building, Dhamale Chowk, Near Santoshi Mata Mandir, Akola – 444001. Fax No. -0724-437172 Tel No- 0724-2426021/2430469 Email - akola@maidcmumbai.com	Shri . P. S. Rathod Mobile No.8888842373
7	Regional Office, Nagpur	Shri. A.S.More

	Ganesh Peth, Aagaram Devi Near Petrol Pump, Nagpur- 440018. Fax No. 0712-2729973 Tel No. 0712- 2720228/2720314 Email - nagpur@maidcmumbai.com	Mobile No.8888842359
8	Regional Office, Nanded "Samruddhi" New Mondha, Near State Bank, Nanded. Fax No. 02462-285011 Tel No- 02462-285011/285012 Email - nanded@maidcmumbai.com	Shri.V. R. Dudhalkar Mobile No.8888842332
9	Regional Office, Ratnagiri Plot No.p-73,MIDC Area, Mirijole Dist, Ratnagiri- 415612. Fax No. 02352-230520 Tel No. 02352-230518 Email - ratnagiri@maidcmumbai.com	Shri. V.V. Rawool Mobile No.8888842348
10	Regional Office, Jalgaon Plot No. 48, zilla sahar Board Housing Soc., Jalgaon -425001. Fax No. -0257-2240571 Tel No- 0257-2239488/ 2221729/2236108 Email - jalgaon@maidcmumbai.com	Shri. S. L.Ingale Mobile No.8888842351
11	Regional Office, Amravati Chaudhari Complex,Chaudhari Chowk, Cotton Market, V.M.V. Road, Amravati – 444601. Fax No. -0721-2579584. Tel No- 0721- 2562065/2563023 Email- amravati@maidcmumbai.com	Shri. S.K.Thosare Mobile No.8888842375
12	Regional Office, Osmanabad Nanded Building, 1 st Floor , Shivaji Chowk, Osmanabad – 413501. Fax No. 02472-224130 Tel No. 02472-223318/ 222067 Email - osmanabad@maidcmumbai.com	Shri.S. K. Palasapure Mobile No.8888842361
13	Regional Office, Chandrapur Popat Building, 2 nd Floor , Purlo Bazar, Nr. Jatpura, Chanrdapur -442401. Fax No. 07172-272314 Tel No- 07172-255913 Email-	Shri.T. M. Baharghare Mobile No.8888842325

	chandrapur@maidcmumbai.com	
14	Regional Office, Thane Krushi udyog Bhavan, Dinkarrao Desai Marg, Aarey Milk Colony, Goregaon (E), Mumbai- 400065. Fax No. 022-28719399 Tel No. 022-29272530 Email - thane@maidcmumbai.com	<u>Shri. S. S. Bramhankar</u> Mobile No.8888842353
15	Fertilizer Factory, Rasayani Rasayani Tal. Panvel, Dist. Raigad. Fax No. 02192-250250. Tel No. 02192-250250 Email- rasayaniff@maidcmumbai.com	<u>Shri. Jaywant</u> Mobile No.8888842320
16	Fertilizer Factory, Pachora Bhadgaon Road, Pachora, Dist. Jalgaon – 242201. Idea Mob. No. 8888842349. Fax No. 02596-245198 Tel No. 02596-245209 Email- pachoraff@maidcmumbai.com	<u>Shri. K.V.Chunne</u> Mobile No.8888842349
17	Fertilizer Factory, Nanded Plot No B-2/B-3, P. B. 45, Nanded – 431602. Fax No. 02462-226503 Tel No. 02462-226010 Email- nandedff@maidcmumbai.com	<u>Shri. Suryawanshi</u> Mobile No.8888842322
18	Fertilizer Factory, Wardha MIDC Industrial Estate. Plot no. F1/F-2, Wardha – 442001. Fax No. 07152-260515 Tel No. 07152-260433/260515 Email- wardhaff@maidcmumbai.com	<u>Shri. Patharkar</u> Mobile No.8888842399
19	Fertilizer Factory, Kolhapur 19, MIDC Industrial Estate,Gokul Shirgaon, Tal Karveer Dist. Kolhapur. Fax No. 0231-2672637 Tel No. 0231-2671064 Email kolhapurff@maidcmumbai.com	<u>Shri. Kadam</u> Mobile No.888842326
20	Fertilizer Factory, Jalna C-51 MIDC Industrial Estate, Jalna- 431203. Fax No. 02482-220722 Tel No. 02482-221549 Email - jalnaff@maidcmumbai.com	<u>Shri. Waghmode</u> Mobile No.8888842324
21	Animal Feed Factory, Yavatmal	

	Sugras Factory, Tilak Wadi, Datta Chowk, Yavatmal-445001. Fax No. 07232-244724 Tel No. 07232-244674 Email- sfy@maidcmumbai.com	
22	Animal Feed Factory, Chinchwad Bacterial Culture Laboratory, C/o. Sugras Factory, MIDC Industrial Estate. Plot no. D- 11/52, Chinchwad, Pune – 411019. Fax No. 020-27472502 Tel No. 020-27473552 Email- sfc@maidcmumbai.com	Shri. Parag Ghogale Mobile No.8888842308
23	Agro Engineering Work, Chinchwad MIDC Industrial Estate. Plot no. D-11/52, Chinchwad, Pune – 411019. Fax No. 020-27472756 Tel No 020-27475251 Email- aeworks@maidcmumbai.com	Shri. Bhojkar Mobile No.8888842328
24	NOGA Factory, Hingna B.P. Hingna Plot No. 13-17 to 20 MIDC Area Hingna Road, Hingna, Nagpur - 440 010. Fax No. 07104-237397 Tel No. 07104- 232460/232528/232416 Email- nogafactory@maidcmumbai.com	Shri. Sute Mobile No.8888842296
25	NOGA Depot, Delhi	Shri. S. S. Prasad. Mobile No.

Annexure-VIII

Pro-forma for Declaration of Non-Blacklisting

Covering Letter from bidder

(To be submitted on Bidding company letter head)

Dated:

To,

**The Dy. General Manager (F&A-II)
MAIDC Ltd., Mumbai – 400 065.**

Subject: Declaration for Not Being Blacklisted with reference to Tender
No. MAIDC/MIS-MAIDC-Tally ERP/re-tender/2015-16 dated -----

With reference to the above mentioned tender, we hereby confirm that we have not been black listed by any State Government, Central Government or any other Public Sector undertaking or a Corporation or any other Autonomous Organization of Central or State Government as on Bid calling date and there has been no litigation with any government department on account of similar services.

**Yours faithfully,
For (Bidders Name)**

Authorized Signatory

Annexure-IX
**Undertaking For Unconditional Acceptance of Terms & Conditions of the
Tender Document.**

[Date]

To,

Dy. General Manager (F&A-II)

Registered Office

MAIDC Ltd.

Krushni Udyog Bhavan,

Dinkarrao Desai Marg, Goregaon (East),

Mumbai – 400 065.

Dear Sir,

Subject: Tender notice for CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC LTD.

Having examined the tender document, we, the undersigned, to provide Outsourcing of Tally ERP Services along with CUSTOMIZATION, IMPLEMENTATION, TRAINING AND MAINTENANCE OF TALLY ERP-9 (MULTI USER LICENSE) ONLINE PACKAGE CENTRALLY HOSTED ON CLOUD SERVICE PROVIDERS EMPANELLED WITH NIC OR EQUIVALENT & CUSTOMIZATION FOR 25 LOCATIONS OF MAIDC to enable complete automation of Tally ERP process of MAIDC for a period of two years.

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to MAIDC is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the MAIDC in its short-listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the short listing process, we are liable to be dismissed from the selection process or termination of the agreement during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the tender document and corrigendum if any and also agree to abide by this tender response for a period of 120 days from the date fixed for bid opening.

We hereby declare that in case the agreement is awarded to us, we shall submit the Security deposit/performance Bank Guarantee in the form of bank guarantee in the form prescribed at Annexure-V.

We agree that MAIDC is not bound to accept any tender response that they may receive. We also agree that MAIDC reserves the right in absolute sense to reject all or any of the services specified in the tender response.

Duly authorized to sign the Tender for and on behalf of:

(Name and Address of Company) Seal/Stamp of bidder

Witness Signature:

Witness Name:

Witness Address:

CERTIFICATE AS TO AUTHORISED SIGNATORIES

I,,....., the (Director / Company Secretary) of
....., certify that
who signed the above Bid is authorized to do so and bind the company by authority of
its board/ governing body.

Date:

Signature:

(Company Seal)

(Name)

Note: Authorized signatory should be an employee of the Bidder (as applicable) and should have been authorized vide a board resolution, authorizing him/her to sign/execute the proposal as a binding document and also to execute all relevant agreements forming part of Tender.

Annexure-X

PROFORMA FOR FURNISHING EXPERIENCE CERTIFICATE FROM THE CLIENT ON THEIR COMPANY LETTERHEAD.

Dated:

We certify the following:

Sl. No.	Details	Response
1	Name and address of Service Provider	
2	Nature of work	Customisation and implementation, Training and maintenance of Tally ERP -9 (multi user licence) online package hosted on outsource Indian data centre.
3	Contract Date	
4	Contract Number	
5	Contract Period	
6	Contract Value in INR	
7	Name and address of unit where services were provided	
8	Current Status of the project(Go-Live/Completed)	
9	Go-Live/Completion Date	
10	Total Employee Base	
11	Number of users out of 10 above	
12	General remarks about performance, if any	

Signature and Seal of the Authority Issuing Certificate with date.

Annexure-XI

REQUEST FOR CLARIFICATIONS /PRE-BID QUERIES

Bidders requiring specific points of clarification may communicate with MAIDC during the specified period using the following format:

BIDDER'S REQUEST FOR CLARIFICATION / PRE BID QUERIES			
Name of Organization submitting request		Name & position of person submitting request	Full address of the Organization including phone, fax and email points of contact
		Tel:	
		Fax:	
		Email:	
S. No	Bidding Document Reference(s)(section number/page)	Content of RFP requiring Clarification	Points of clarification Required
1			
2			

Yours faithfully,

**Authorized Signatory
Company name
Designation
Company Seal**

Annexure-XII

UNDERTAKING
(For Sole Proprietary Firm)
(Compulsory ink signed)

I.....R/odo
hereby solemnly affirm and declare as under:-

1. That I am Sole Proprietor of(Sole Proprietor Firm Name)

2. That the office of the firm is situated at

.....

.....

Place:

Date

(Authorized Signatory)

Check-list of Documents to be uploaded with the Bid (Forming Part of Bid without which the bid shall be summarily rejected)

S.No	Particulars	Documentary evidence against to be uploaded	Compliance (yes/No)	File Name & page No. of uploaded supporting document
1.	Bidder should be a <u>1.</u> Registered Company/LLP in India under Companies Act, 2013 OR <u>2.</u> Registered partnership Firm OR <u>3.</u> Proprietorship OR <u>4.</u> Public Sector Undertaking/Statutory body OR <u>5.</u> Cooperative Society OR <u>6.</u> Others. (if the tenderer is a partnership firm/LLP, there shall not be any re-constitution of the partnership	<u>1) For Registered Company/PSU/Statutory body</u> i) Copy of Certificate of Incorporation ii) Copy of Memorandum of Association iii) Copy of Articles of Association iv) Current list of Directors. <u>2) For Partnership Firm</u> i) Copy of the partnership deed ii) List of partners iii) Copy of registration of Partnership deed. <u>3) For proprietorship</u> i) Declaration of Proprietorship/Sole Proprietorship compulsory ink signed as per Annexure XII. <u>4) For LLP</u> i) Copy of Limited Liability Partnership Agreement ii) Copy of certificate or registration iii) Current list of Partners		

	without the prior written consent of the Corporation)	<p>5) For Cooperative Society</p> <p>i) Bye-Laws (of Co-operative Society)</p> <p>ii) Registered Co-op. Societies should furnish the proof of Registration with Registrar of Co-op. Societies or Taluk Co-op. Officer along with a resolution passed by the Society to participate in the tender enquiry.</p>		
		<p>6) For others</p> <p>i) Notarized copy of certificate of incorporation.</p>		
2.	Bidder must be a Five (5) Star Tally GVLA (Govt. And Very Large A/c.) partner for handling Tally projects.	Bidder has to compulsorily produce a certificate issued by Tally Solutions Pvt. Ltd. certifying them to be a Five Star GVLA partner. The certificate should also be valid as on the date of award of contract.		
3.	The bidder should not have been blacklisted or otherwise debarred by any State Government, Central Government or any other Public Sector undertaking or a Corporation or any other Autonomous Organization of	Undertaking in this regard compulsory ink signed by the authorized signatory as per Annexure VIII.		

	Central or State Government as on the last date of submission of bid.			
4.	The bidder should be a profit (net) making firm and should provide the average annual turnover of last 3 financial years.	<p>The bidder is required to enclose the audited Balance Sheet and Statement of profit & Loss A/c. for the preceding three financial years with the bid.</p> <p>In case Balance Sheet and Statement of profit & Loss A/c. for the immediate preceding financial year have not been prepared/audited, the accounts for the year previous to the preceding three financial years can be enclosed.</p> <p>Where the bidder is not under statutory obligation to get his Accounts audited, he can submit a certificate of practicing Chartered Accountant certifying his Annual Turnover and profit after Tax for preceding three financial years.</p>		
5.	Execution experience of tenderer in last 3 years (from the date of publishing of NIT) for implementation & Customization of Tally package hosted on an outsourced Indian data centre out of which atleast one	<p>(i) Client letter/E-mail* (It should specify nature of work, contract period, contract value, location where Tally services were provided and current status of the project i.e. Go-Live or completed) – Preferably in the format as per Annexure X.</p> <p>OR</p> <p>(ii) Copy of Work</p>		

	should be with an employee base of 150 or above with atleast 50 tally users in a specific project.	Order/contract order/job order and Self Certificate which should specify nature of work, contract period, contract value, location where services were provided and current status of the project (i.e. Go-Live or completed).The Self certificate should be certified by the Statutory Auditor * E-mail should be from the client's official e-mail ID.		
6.	Cost of the Tender	Unique Transaction Reference (UTR) of e payment gateway of M/S KEONICS OR certificate of registration and competence (for tenderers registered with NSIC).		
7.	EMD	Unique Transaction Reference (UTR) of e payment gateway of M/S KEONICS OR certificate of registration and competence (for tenderers registered with NSIC).		
8.	Registration with Income Tax and Service Tax, GST Department	I) Copy of PAN card. and II) Copy of GST registration/ any other registration in lieu of GST (Application for registration with Income Tax Department and /or		

		with GST Commissioner ate will not be considered as a valid document)		
9.	Authorized signatory (using Digital Signature as per clause No.13 of Section-I)	i)For Limited Company – Copy of Board Resolution in favor of authorized signatory OR Copy of Board Resolution and Power of attorney in favor of authorized signatory. ii)For Partnership Firm- Power of Attorney by all partners.		
10.	Non-Disclosure Agreement	Annexure-III		
11.	Covering Letter from bidder	Annexure-IV		
12.	Undertaking on acceptance of terms and conditions of this tender	Annexure-IX		
13.	Technical Bid	Sl. No. 1 to 15 of the checklist.		
14.	Financial Bid	Annexure-I of the tender document.		

Note: The filled-in check List is to be uploaded along with the Bid.

Annexure-XIII

System Study Document

ACTIVITY CODE	ACTIVITY TYPE	Category Type	SUB CATEGORY	PROD GROUP	MFG./ SUPPLIER	PRODUCT CODE	PRODUCT DISCRIPTION				
F	FERTILIZER										
	M	MANUFACTURING									
		FG	FINISHED GOODS								
			BF	BIO FERTILIZER							
				001	RIZOBIUM						
					RCL	M/S. R.C.L					
						FMFGBF001RCLK01	RIZOBIUMN (RCL 1KG)				
						FMFGBF001RCLG25	RIZOBIUM (RCL 250 GM)				
				002	AZOTOBACTOR						
					RCL	M/S. R.C.L					
						FMFGBF002RCLK01	AZOTOBACTOR (RCL 1 KG)				
						FMFGBF002RCLG25	AZOTOBACTOR (RCL 250 GM)				
			NP	NPK							
				011	KU 15X5X5						
					FFR	F F RASAYANI					
						FMFGNP011FFRK25	KU 15x5x5 FFR 25 KG				
						FMFGNP011FFRK50	KU 15x5x5 FFR 50 KG				
					FFN	F F NANDED					
						FMFGNP011FFNK50	KU 15x5x5 FFN 50 KG				
					FFP	F F PACHORA					
						FMFGNPXX011FFPK50	KU 15x5x5 FFP 50 KG				
					FFW	F F WARDHA					
						FMFGNP011FFWK50	KU 15x5x5 FFW 50 KG				
					FFK	F F KOLHAPUR					
						FMFGNP011FFKK50	KU 15x5x5 FFW 50 KG				
				012	KU 15X15X15						
					FFR	F F RASAYANI					
						FMFGNP012FFRK40	KU 15x15x15 FFR 40 KG				
						FMFGNP012FFRK50	KU 15x15x15 FFR 50 KG				
					FFN	F F NANDED					
						FMFGNP012FFNK50	KU 15x15x15 FFN 50 KG				
					FFP	F F PACHORA					
						FMFGNP012FFPK50	KU 15x15x15 FFP 50 KG				
					FFW	F F WARDHA					
						FMFGNP012FFWK50	KU 15x15x15 FFW 50 KG				
					FFK	F F KOLHAPUR					
						FMFGNP012FFKK50	KU 15x15x15 FFW 50 KG				
				013	KU 18X18X10						
					FFR	F F RASAYANI					
						FMFGNP013FFRK50	KU 18x18x10 FFR 50 KG				
					FFN	F F NANDED					
						FMFGNP013FFNK50	KU 18x18x10 FFR 50 KG				
					FFP	F F PACHORA					
						FMFGNP013FFPK50	KU 18x18x10 FFR 50 KG				

					FFW	F F WARDHA					
						FMFGNP013FFWK50	KU 18x18x10 FFR 50 KG				
					FFK	F F KOLHAPUR					
						FMFGNP013FFKK50	KU 18x18x10 FFR 50 KG				
				014	KU 20X20X0						
					FFR	F F RASAYANI					
						FMFGNP014FFRK50	KU 20x20x0 FFR 50 KG				
					FFN	F F NANDED					
						FMFGNP014FFNK50	KU 20x20x0 FFR 50 KG				
					FFP	F F PACHORA					
						FMFGNP014FFPK50	KU 20x20x0 FFR 50 KG				
					FFW	F F WARDHA					
						FMFGNP014FFRW50	KU 20x20x0 FFR 50 KG				
					FFK	F F KOLHAPUR					
						FMFGNP014FFKK50	KU 20x20x0 FFR 50 KG				
				015	KU 20X20X10						
					FFR	F F RASAYANI					
						FMFGNP015FFRK50	KU 20x20x10 FFR 50 KG				
					FFN	F F NANDED					
						FMFGNP015FFNK50	KU 20x20x10 FFR 50 KG				
					FFP	F F PACHORA					
						FMFGNP015FFNK50	KU 20x20x10 FFR 50 KG				
					FFW	F F WARDHA					
						FMFGNP015FFWK50	KU 20x20x10 FFR 50 KG				
					FFK	F F KOLHAPUR					
						FMFGNP015FFKK50	KU 20x20x10 FFR 50 KG				
					PM	PACKING MATERIAL					
					BG	HDPE BAGS					
				001	HDPE BAGS 50KG 18:18:10						
					NSR	N S STEEL ROLLING					
						FMPMBG001NSRNOS HDPE BAGS 50KG 18:18:10 (NSR)					
					PRP	PRAKASH PLASTIC					
						FMPMBG001PRPNOS HDPE BAGS 50KG 18:18:10 (PRP)					
				002	HDPE BAGS 50KG 18:18:10 (AMMONIUM SULPHATE)						
					NSR	N S STEEL ROLLING					
						FMPMBG002NSRNOS HDPE BAGS 50KG (A S) 18:18:10 (NSR)					
					PRP	PRAKASH PLASTIC					
						FMPMBG002PRPNOS HDPE BAGS 50KG (A S) 18:18:10 (PRP)					
				003	HDPE BAGS 50KG 20:20:0						
					NSR	N S STEEL ROLLING					
						FMPMBG003NSRNOS HDPE BAGS 50KG 20:20:0 (NSR)					
					PRP	PRAKASH PLASTIC					
						FMPMBG003PRPNOS HDPE BAGS 50KG 20:20:0 (PRP)					
				004	HDPE BAGS 50KG 20:10:10						
					NSR	N S STEEL ROLLING					
						FMPMBG004NSRNOS HDPE BAGS 50KG 20:10:10 (NSR)					
					PRP	PRAKASH PLASTIC					
						FMPMBG004PRPNOS HDPE BAGS 50KG (A S) 20:10:10 (PRP)					
					RM	RAW MATERIAL					
					XX	NO SUB CATEGORY					
					005	AMMONIUM SULPHATE					

			GSF	AMMONIUM SULPHATE (G S F C)			
				FMRMXX005GSFK50	AMMONIUM SULPHATE (G S F C) 50KG		
			MOL	MEGH MANI ORGANIC LTD.			
				FMRMXX005MOLK50	AMMONIUM SULPHATE (MOL) 50KG		
			006	DOLOMITE POWDER			
			SSL	S S LIME			
				FMRMXX006SSLK50	DOLOMITE POWDER (SSL) 50 KG		
			007	DIAMMONIUM PHOSPHATE			
			IPL	INDIAN POTASH LTD			
				FMRMXX007IPLK50	DIAMMONIUM PHOSPHATE (IPL) 50KG		
			008	MURIATE OF POTASH			
			IPL	INDIAN POTASH LTD			
				FMRMXX008IPLK50	MURIATE OF POTASH 50KG		
			009	SINGAL SUPPER PHOSPHATE (POWDER)			
			RML	RAMA PHOSPHATE LTD			
				FMRMXX009RMLK50	SINGAL SUPPER PHOSPHATE (POWDER) (RML) 50KG		
			010	UREA (NEEM COTTED)			
			RCF	RASHTRIAY CHEMICALS & FERTILIZERS			
				FMRMXX010RFCK50	UREA (RCF) 50KG		
		UT	UTILITY				
		FU	FUAL				
			011	BIO COAL			
			ICC	INDIAN COCONUT CRUSSING			
				FMUTFU011ICCMTS	BIO COAL (ICC) MTS		
			012	STEAM COAL			
			TST	TEST			
				FMUTFU012TSTMTS	STEAM COAL (TST) MTS		
			013	FURNANCE OIL			
			HPC	HINDUSTAN PETROLIUM CORPN LTD			
				FMUTFU013HPCKLR	FURNANCE OIL (HPC) KG LTR		
		SC	STORE CONSUMABLE				
		T	TRADING				
			CX	COMPLEX FERTILIZER			
			038	AMMONIUM CHLORIDE.			
			TAC				
				FTCXXX038K50TAC	AMMONIUM CHLORIDE 50KG		
			041	SUPHALA 15x15x15			
			RFC	RASHTRIY CHEMICAL FERTILIZERS			
				FTCXXX041K50RCF	SUPHALA 15X15X15 50KG RFC		
			042	20X20X0			
			GNF	G.N.F.C			
				FTCXXX042K50GNF	20X20X0 G.N.F.C. 50KG		
			GSF	G.S.F.C.			
				FTCXXX042K50GSF	20x20x0 G.S.F.C. 50KG		
			RCF	RASHTRIY CHEMICAL FERTILIZERS			
				FTCXXX042K50RCF	20x20x0 SUPHALA 50KG		
			ZAC	ZUARIAGRO CHEMICALS			
				FTCXXX042K50ZAC	20X20X0-ZUARI 50KG		
			043	10X26X26			

			IFC	IFFCO					
				FTCX043K50IFC	10x26x26 IFFCO 50KG				
		044	23X23X0						
			DPF						
				FTCX044K50DPF	23X23X0 50KG				
			GNF	G.N.F.C					
				FTCX044K50GNF	23X23X0 G.N.F.C. 50KG				
		045	19X19X19						
			PPC						
				FTCX045K50PPC	19X19X19 PPC 50KG				
			ZAC	ZUARI AGRO CHEMICALS					
				FTCX045K50ZAC	19X19X19 SAMPURN 50KG				
		SF	STRAIGHT FERTILIZER						
		031	UREA						
			RCF	RASHTRIY CHEMICAL FERTILIZERS					
				FTSFXX031K25RCF	UREA RCF 25KG				
				FTSFXX031K50RCF	UREA RCF 50KG				
			FCI	F.C.I.					
				FTSFXX031K50FCI	UREA FCI 50KG				
			GNF	G.N.F.C					
				FTSFXX031K50GNF	UREA GNFC 50KG				
			GSF	G.S.F.C.					
				FTSFXX031K50GSF	UREA GSFC 50KG				
			IFC	IFFCO					
				FTSFXX031K50IFC	UREA IFFCO 50KG				
			IPL	INDIAN POTASH LTD					
				FTSFXX031K50IPL	UREA IPL 50KG				
			KBC	KRUBCO					
				FTSFXX031K50KBC	UREA KRUBCO 50KG				
			MCF	MCFL					
				FTSFXX031K50MCF	UREA MCFL 50KG				
			SPK	SPICK					
				FTSFXX031K50SPK	UREA SPICK 50KG				
			PPL	PPL					
				FTSFXX031K50PPL	UREA PPL 50KG				
		032	DAP						
			GSF	G.S.F.C.					
				FTSFXX032K40GSF	DAP GSFC 40KG				
				FTSFXX032K50GSF	DAP GSFC 50KG				
			IFC	IFFCO					
				FTSFXX032K40IFC	DAP IFFCO 40KG				
				FTSFXX032K50IFC	DAP IFFCO 50KG				
			IPL	INDIAN POTASH LTD					
				FTSFXX032K50IPL	DAP IPL 50KG				
			KBC	KRUBCO					
				FTSFXX032K50KBC	DAP KRUBCO 50KG				
			MCF	MCFL					
				FTSFXX032K50MCF	DAP MCFL 50KG				
			PPL	PPL					
				FTSFXX032K50PPL	DAP PPL 50KG				
			PRA	PRATAP					

ACTIVITY CODE	ACTIVITY TYPE	Category Type	SUB CATEGORY	PROD GROUP	MFG./ SUPPLIER	PRODUCT CODE	PRODUCT DISCRPTION			
P	PESTICIDE									
M	MANUFACTURING									
	FG	FINISHED GOODS								
		EC	EMULSIFIABLE CONCENTRATE							
			104	CYPERMETHIN 10%						
				MIL	MIL AKOLA					
					PMFGEC104L.1MIL	CYPERMETHIN 10%, 100 ML				
					PMFGEC104M25MIL	CEPERMETHIN 10%, 250 ML				
					PMFGEC104L.5MIL	CYPERMETHIN 10%, 500 ML				
					PMFGEC104L01MIL	CYPER 10%, 1LTR				
					PMFGEC104L05MIL	CYPER 10% EC 5 LTR				
			105	CYPERMETHIN 25%						
					PMFGEC105L.1MIL	CYPERMETHIN 25%, 100 ML				
					PMFGEC105M25MIL	CYPERMETHIN 25%, 250 ML				
					PMFGEC105L.5MIL	CYPERMETHIN 25%EC 500 ML				
					PMFGEC105L01MIL	CYPERMETHIN 25%, 1 LTR				
					PMFGEC105L05MIL	CYPERMETHRIN 25 % 5 LTR				
			109	DIMETHOATE 30%						
					PMFGEC109L.1MIL	DIMETHOATE 30%, 100 ML				
					PMFGEC109M25MIL	DIMETHOATE 30% 250 ML				
					PMFGEC109L.5MIL	DIMETHOATE 30% 500 ML				
					PMFGEC109L01MIL	DIMETHOATE 30% 1 LTR				
					PMFGEC109L05MIL	DIMETHOATE 30%, 5 LTR				
			112	FENVELRATE 20%						
					PMFGEC112L.1MIL	FENVELRATE 20% EC, 100 ML				
					PMFGEC112M25MIL	FENVELRATE 20% EC, 250 ML				
					PMFGEC112L.5MIL	FENVELRATE 20 % EC, 500 ML				
					PMFGEC112L01MIL	FENVALRATE 20% EC, 1 LTR				
					PMFGEC112L05MIL	FENVALRATE 20 % EC 5 LTR				
			113	MALATHION 50%						
					PMFGEC113L.5MIL	MALATHION 50%EC 500 ML				
					PMFGEC113L01MIL	MALATHION 50%EC 1 LTR				
					PMFGEC113L05MIL	MALATHION 50% EC, 5 LTR				
			115	MONOCROTOPHOS 36%						
					PMFGEC115L.1MIL	MONOCROTOPHOS 36% , 100 ML				
					PMFGEC115M25MIL	MONOCROTOPHOS 36%, 250 ML				
					PMFGEC115L.5MIL	MONOCROTOPHOS 36% , 500ML				
					PMFGEC115L01MIL	MONOCROTOPHOS 36%,1 LTR				
					PMFGEC115L05MIL	MONOCROT 36% ,5 LTR				
					PMFGEC115L50MIL	MONOCROTOPHOS 36%, 50 LTR				
			119	QUINOLPHOS 25 %						
					PMFGEC119M25MIL	QUINOLPHOS 25% EC, 250 ML				
					PMFGEC119L.5MIL	QUINOLPHOS 25% EC, 500 ML				
					PMFGEC119L01MIL	QUINOLPHOS 25%EC 1 LTR				
					PMFGEC119L04MIL	QUINOLPHOS 25% EC 4 LTR				

					PMFGEC119L05MIL	QUINALPHOS 36% EC 5 LTR
			208	CHLOROPYRIPHOS		
					PMFGEC208M25MIL	CHLOROPYRIPHOS 250 ML
					PMFGEC208L.5MIL	CHLOROPYRIPHOS 500ML
					PMFGEC208L01MIL	CHLOROPYRIPHOS 1 LTR
			212	DICOFOL		
					PMFGEC212M25MIL	DICOFOL (KU) 250 ML
					PMFGEC212L.5MIL	DICOFOL (KU) 500 ML
					PMFGEC212L01MIL	DICOFOL (KU) 1 LTR
					PMFGEC212L05MIL	DICOFOL (KU) 5 LTR
			215	IMIDACLOPRIDE		
					PMFGEC215M50MIL	IMIDACLOPRIDE 50 ML
					PMFGEC215L.1MIL	IMIDACLOPRIDE 100 ML
					PMFGEC215L.5MIL	IMIDACLOPRIDE 500 ML
			216	ALPHA CYPERMETHRIN 10%		
					PMFGEC216L.1MIL	ALPHA CYPERMETHRIN 10% EC 100ML
					PMFGEC216M25MIL	ALPHA CYPERMETHRIN 10% EC 250ML
					PMFGEC216L.5MIL	ALPHA CYPERMETHRIN 10%EC 500 ML
					PMFGEC216L01MIL	ALPHA CYPERMETHRIN 10% EC 1 LTR
					PMFGEC216L05MIL	ALPHA CYPERMETHRIN 10%EC 5 LTR
		GR	GRANULES			
			303	KU PHORATE 10-G		
					PMFGGR303K01MIL	KU PHORATE 10-G 1 KG
					PMFGGR303K05MIL	KU PHORATE 10 G 5 KG
					PMFGGR251K40MIL	KU PHORATE 10-G 40 KG
		WP	WETTABLE POWDER			
			202	C.O.C. 50%		
					PMFGWP202K.5MIL	C.O.C. 50% WDP 500 GM.
			203	CARBENDAZIM 50%		
					PMFGWP203G.5MIL	CARBENDAZIM 50%, 50 GM.
					PMFGWP203K.1MIL	CARBENDAZIM 50%, 100 GM.
					PMFGWP203K.2MIL	CARBENDAZIM 50%-250 GM
					PMFGWP203K.5MIL	CARBENDAZIM 50%, 500 GM.
					PMFGWP203K01MIL	CARBENDAZIM 50%, 1 KG
					PMFGWP203K10MIL	CARBENDIAZEM 50% 10 KG
					PMFGWP203K20MIL	CARBENDAZIM 50%,20 KG
					PMFGWP203K25MIL	CAEBENDAZIM 50%, 25 KG
			204	CARBARYL 50%		
					PMFGWP204K.5MIL	CARBARYL 50%,500 GM.
			206	MALATHION		
					PMFGWP206K50MIL	MALATHION 50 KG
			207	ACEPHATE		
					PMFGWP207M25MIL	ACEPHETE 250 GRM
					PMFGWP207K.5MIL	ACCEPHATE 75% WP(KU) 500 GM
					PMFGWP207K01MIL	ACCEPHATE 75% WP SP(KU) 1 K
			217	SULFER		
					PMFGWP217K.5MIL	KU SULFER 80% WP 500GM
			302	ACETAMIPRID 20%		
					PMFGWP302G.5MIL	ACETAMIPRID 20% 50 GM
					PMFGWP302K.1MIL	ACETAMIPRID 20% 100 GM
					PMFGWP302M25MIL	ACCETAMAPRIDE 250 GM
			303	METALAXYL MZ 72%		

						PMFGWP303K25MIL	METALAXYL MZ 72% 250GM
						PMFGWP303K.5MIL	METALAXYL MZ 72% 500GM
						PMFGWP303K01MIL	METALAXYL MZ 72% 1KG
			304	MANCOZEB 75%			
						PMFGWP304K.5MIL	MANCOZEB 75% WP 500 GM
	T	TRADING					
		BG	BOUGHTOUT GOODS				
			BP	BIO PESTICIDES			
			401	TRICODERMA			
						PTBGBP401K.1TRD	TRICODERMA 100 GM
						PTBGBP401G25TRD	TRICODERMA VIRIDE 1% WP 250
						PTBGBP401K.5TRD	TRICODERMA WP 500GM
						PTBGBP401K01TRD	TRICODERMA WP 1KG
			402	PSUDOMONAS			
						PTBGBP402G25TRD	PSUDOMONAS 250GM
						PTBGBP402K.5TRD	PSUDOMONAS 500GM
						PTBGBP402K01TRD	PSUDOMONAS 1KG
			403	BEAUVERIA BASSIANA			
						PTBGBP403G25TRD	BEAUVERIA BASSIANA 250GM
						PTBGBP403K.5TRD	BEAUVERIA BASSIANA 500GM
						PTBGBP403K01TRD	BEAUVERIA BASSIANA 1KG
			404	METARIZIUM			
						PTBGBP404G25TRD	METARIZIUM 250GM
						PTBGBP404K.5TRD	METARIZIUM 500GM
						PTBGBP404K01TRD	METARIZIUM 1KG
			405	VERTICILIUM			
						PTBGBP405G25TRD	VERTICILIUM 250GM
						PTBGBP405K.5TRD	VERTICILIUM WP500G
						PTBGBP405K01TRD	VERTICILIUM WP 1KG
			407	H.N.P.V.			
						PTBGBP407L.1TRD	H.N.P.V. 100 ML
						PTBGBP407M25TRD	H.N.P.V. 250ML
						PTBGBP407L.5TRD	H.N.P.V. 500 ML
						PTBGBP407L01TRD	H.N.P.V. 1LTR
			408	S.N.P.V.			
						PTBGBP408L.1TRD	S.N.P.V. 100 ML
						PTBGBP408M25TRD	S.N.P.V. 250ML
						PTBGBP408L.5TRD	S.N.P.V.500ML
						PTBGBP408L01TRD	S.N.P.V.1LTR
			409	BACILUS THURINGENSIS			
						PTBGBP409G25TRD	BACILUS THURINGENSIS 250GM
						PTBGBP409K.5TRD	BACILUS THURINGENSIS 500GM
						PTBGBP409K01TRD	BACILUS THURINGENSIS 1KG
			414	AZADIRECTIN 1500PPM			
						PTBGBP414M25TRD	AZADIRECTIN 1500PPM 250ML
						PTBGBP414L.5TRD	AZADIRECTIN 1500PPM 500ML
						PTBGBP414L01TRD	AZADIRECTIN 1500PPM 1LTR
			415	AZADIRECTIN 3000PPM			
						PTBGBP415M25TRD	AZADIRECTIN 3000PPM 250ML
						PTBGBP415L.5TRD	AZADIRECTIN 3000PPM 500ML
						PTBGBP415L01TRD	AZADIRECTIN 3000PPM 1LTR

			416	AZADIRECTIN 10000PPM	
				PTBGBP416M25TRD	AZADIRECTIN 10000PPM 250ML
				PTBGBP416L.5TRD	AZADIRECTIN 10000PPM 500ML
				PTBGBP416L01TRD	AZADIRECTIN 10000PPM 1LTR
			417	AZADIRECTIN 50000PPM	
				PTBGBP417M25TRD	AZADIRECTIN 50000PPM 250ML
				PTBGBP417L.5TRD	AZADIRECTIN 50000PPM 500ML
				PTBGBP417L01TRD	AZADIRECTIN 50000PPM 1LTR
			418	PHEROMONE/FUNNEL TRAP	
				PTBGBP418NOSTRD	PEROMONE/FUNNEL TRAP
			419	STICKY TRAP	
				PTBGBP419NOSTRD	STICKY TRAP
			421	HELIOTHIS LURE	
				PTBGBP421NOSTRD	HELIOTHIS LURE
			422	SPODOPTERA LURE	
				PTBGBP422NOSTRD	SPODOPTERA LURE
			423	SCIRPOPHAGA LURE	
				PTBGBP423NOSTRD	SCIRPOPHAGA LURE
		DP	DUST POWDER		
			002	FOLIDOL DUST	
				PTBGDP002K25TRD	FOLIDOL DUST 25 KG
			004	SULPHUR DUST	
				PTBGDP004K50TRD	SULPHUR DUST 85 %
		EC-TRD	EMULSIFIABLE CONCENTRATE-TRD		
			101	BUTACHLORE 50%	
				PTBGEC101L.5TRD	BUTACHLORE 50% EC.,500 ML
				PTBGEC101L01TRD	BUTACHLORE 50% EC, 1 LTR
			113	MALATHION 50%	
				PTBGEC113L01TRD	MALATHION 50 % , 1 LTR
			115	MONOCROTOPHOS	
				PTBGEC115L.5TRD	MONOCROTOPHOS 500 ML
				PTBGEC115L01TRD	MONOCROTOPHOS 1 LTR.
			118	PHOSPHOMIDON 85%	
				PTBGEC118200TRD	PHOSPHOMIDON 85 % , 200 LTR
			120	QUINOLPHOS 30%	
				PTBGEC120L.5TRD	QUINOLPHOS 30 % , 500 ML
				PTBGEC120L01TRD	QUINOLPHOS 30 % , 1 LTR
			188	MAHAGROZIME	
				PTBGEC188L.5TRD	MAHAGROZIME 500 ML (SONAAGR
			208	GLYPHOSATE	
				PTBGEC208L.5TRD	GLYPHOSATE 500 ML
				PTBGEC208L01TRD	GLYPHOSATE 41% 1 LTR
			211	K.U. TRIZOPHOS	
				PTBGEC211M25TRD	K.U. TRIZOPHOS 250 ML
				PTBGEC211L.5TRD	K.U. TRIZOPHOS E.C. 500 ML
				PTBGEC211L01TRD	K.U. TRIZOPHOS 1 LTR
				PTBGEC211L05TRD	K.U. TRIZOPHOS 5 LTR
			330	PENDIMETHALIN 30%	
				PTECXX330L.5TRD	PENDIMETHALIN 30% 500 ML
				PTECXX330L01TRD	PENDIMETHALIN 30% 1 LTR
			331	IMAZETHAPYR 10%	
				PTBGEC331L.5TRD	IMAZETHAPYR 10% 500 ML

					PTBGEC331L01TRD	IMEZATHAPYR 10% 1 LTR	
			336	TRIZOPHOS			
					PTBGEC336L.5TRD	TRIZOPHOS - 500 ML	
					PTBGEC336L01TRD	TRIZOPHOS - 1 LTR	
			345	DICHLOROVOS 76%			
					PTBGEC345L.5TRD	DICHLOROVOS 76%EC 500ML	
					PTBGEC345L01TRD	DICHLOROVOS 76%EC 1LTR	
			GR-TRD	GRANULES-TRD			
			273	EMAMECTIN BENZOATE			
					PTBGGR273G.5TRD	EMAMECTIN BENZOATE 50 GM	
					PTBGGR273K.1TRD	EMAMECTIN BENZOATE 100 GM	
					PTBGGR273K05TRD	EMAMECTAIN BENZOATE 5 SG	
			302	PHORATE 10G			
					PTBGGR302K01TRD	PHORATE 10G 1 KG	
					PTBGGR302K05TRD	PHORATE 10-G, 5 KG.	
					PTBGGR302K10TRD	PHORATE 10-G, 10KG	
					PTBGGR302K40TRD	PHORATE 10-G, 40 KG	
					PTBGGR302K50TRD	PHORATE 10-G, 50 KG	
			OT	OTHERS			
			501	COPPER SULPHATE			
					PTBGOT401K10TRD	COPPER SULPHATE 10 KG	
					PTBGOT401K50TRD	COPPER SULPHATE, 50 KG	
			502	GIBBRELLIC ACID			
					PTBGOT402G.1TRD	GIBBRELLIC ACID, 1 GM.	
			WP-TRD	WETTABLE POWDER-TRD			
			203	CARBENDAZIM 50%			
					PTBGWP203G.5TRD	CARBENDAZIM 50 % 50 GM.	
					PTBGWP203K.1TRD	CARBENDAZIM 50 % 100 GM.	
					PTBGWP203K.5TRD	CARBENDAZIM 50 % 500 GM.	
					PTBGWP203K25TRD	CARBENDAZIM 50 % 25 KG.	
			204	CARBARYL 50%			
					PTBGWP204K.5TRD	CARBARYL 50 % 500GM (TRD)	
			208	ACCEPHATE 75%			
					PTBGWP208K01TRD	ACCEPHATE 75 % 1 KG	
					PTBGWP208K05TRD	ACEPHATE 75 % W.P. 5 KG.PAC	
			213	MANCOZEB 75%			
					PTBGWP213K.5TRD	MANCOZEB 75 %, 500 GM.	
			217	SULPHURE 80%			
					PTBGWP217K.5TRD	SULPHURE 80 % 500 GM	
					PTBGWP217K01TRD	WETTASUL 80 %, WDP 1KG.	
			218	SULPHURE WP 80%			
					PTBGWP218K.5TRD	SULPHUR WP 80% 500 GM	
					PTBGWP218K01TRD	WETABLE SULPHUR 80%WP(MITUL	
			264	PHOSETIL 80% WP			
					PTBGWP264K25TRD	PHOSETIL AL 80% WP 250 GM	
					PTBGWP264K.5TRD	PHOSETIL 80 % WP 500 GM	
					PTBGWP264K01TRD	PHOSETIL AL 80% WP 1 KG	
			265	STREPTOCYCLIN			
					PTBGWP265G.6TRD	STREPTOCYCLIN 6 GM	
			300	ANKUR			
					PTBGWP300K.1PCB	ANKUR (PCB) 100 GRMS	
					PTBGWP300K08PCB	PERFETOSE - 8 KG	

ACTIVITY TYPE	Category Type	SUB CATEGORY	PROD GROUP	MFG./ SUPPLIER	PRODUCT CODE	PRODUCT DISCRPTION			
AGRO ENGINEERING									
M	MANUFACTURING								
	FG	FINISHED GOODS							
		KV	KRUSHIVATOR						
			AEW	AEW CHINCHWAD					
		041		EMFGKV041NOSAEW	KRUSHIVATOR 0.75 MTR	EM03KV041NOSAEW			
		043		EMFGKV043NOSAEW	KRUSHIVATOR 1.00 MTR	EM03KV043NOSAEW			
		044		EMFGKV044NOSAEW	KRUSHIVATOR 1.25 MTR	EM03KV044NOSAEW			
		045		EMFGKV045NOSAEW	KRUSHIVATOR 1.50 MTR	EM03KV045NOSAEW			
		047		EMFGKV047NOSAEW	KRUSHIVATOR 1.75 MTR	EM03KV047NOSAEW			
		042		EMFGKV042NOSAEW	KRUSHIVATOR ROTAR ASSEMBLY	EM03KV042NOSAEW			
	BG	BOUGHTOUT GOODS							
		TR	TRACTOR						
					HMT 2511	ET01TR001NOSHMT			
					HMT 3511	ET01TR002NOSHMT			
					SWARAJ 724 EX LX PDS TRACTOR	ET01TR002NOSMAH			
					SWARAJ 733 FE LX TRACTOR	ET01TR002NOSPPL			
					EICHER TRACTOR 242 SDI	ET01TR003NOSECR			
					HMT 5911	ET01TR003NOSHMT			
					SWARAJ 843 XM LX SCS40 TRACTOR	ET01TR003NOSMAH			
					SWARAJ 735 XM LX WITH PDS	ET01TR003NOSPPL			
					EICHER AIR COOLED 241 RICARDO	ET01TR004NOSECR			
					HINDUSTAN G-312 30 HP	ET01TR004NOSGTC			
					SWARAJ 834 FE LX TRACTOR	ET01TR004NOSPPL			
					HINDUSTAN 45 HP	ET01TR005NOSGTC			
					TRACTOR SONALIKA INT.DI 60 RX	ET01TR005NOSITL			
					EICHER 485 SDI TRACTOR	ET01TR006NOSECR			
					HINDUSTAN 50 HP	ET01TR006NOSGTC			
					TRACTOR SONALIKA 734 DI	ET01TR006NOSITL			
					EICHER 333 PRIMIUUM TRACTOR	ET01TR007NOSECR			
					HINDUSTAN 61 HP	ET01TR007NOSGTC			
					SONALIKA INTRENLI DI730 TRACTOR	ET01TR007NOSITL			
					HMT 18HP	ET01TR008NOSHMT			
					SONALIKA DI 30 BAGAWAN	ET01TR008NOSITL			
					MAHINDRA 445 DI TRACTOR	ET01TR008NOSMML			
					VST 18.5 HP TRACTOR	ET01TR008NOSVST			
					TRACTOR TAFE MF-7250 DI	ET01TR009NOSTAF			
					MAHINDRA 235DI TRACTR AIR FLOW	ET01TR010NOSMML			
					MAHINDRA SHAAN TRACTOR	ET01TR011NOSMML			
					SWARAJ 735 XMPX TRACTOR	ET01TR012NOSPPL			
					SWARAJ 744 FXSC TRACTORS	ET01TR013NOSPPL			
					SWARAJ 724 XMPX TRACTORS.	ET01TR014NOSPPL			
					EICHER TRACTOR(MODEL -242NC)	ET01TR015NOSECR			
					H.M.T.2522 TRACTOR	ET01TR016NOSHMT			
					MAHINDRA 265DI TRACTOR	ET01TR017NOSMML			
					MAHINDRA B-275 TRACTOR	ET01TR018NOSMML			
					MAHINDRA TRACTOR 365DI	ET01TR019NOSMML			
					HMT 3022 TRACTOR	ET01TR020NOSHMT			
					MAHINDRA TRACTOR 605DIARJUNNOV	ET01TR021NOSMML			
					MAHINDRS-585 DI TRACTOR	ET01TR022NOSMML			
					MAHINDRA 605 DI ARJUN NOVO.	ET01TR023NOSMML			
					MAHINDRA 595 DI SARPANCH	ET01TR024NOSMML			
					EICHER 480 TRACTOR	ET01TR024NOSTAF			
					MAHINDRA 275 DI NEW BP TRACTOR	ET01TR025NOSMML			
					MAHINDRA 475 DI BP TRACTOR	ET01TR026NOSMML			
					FARMTRAC 45XT	ET01TR027NOSESC			
					ESCORT E-335 TRACTOR	ET01TR028NOSESC			
					ANGAD 240 D TRACTOR	ET01TR028NOSSAS			
					FT 30 HERO TRACTOR ESCORT	ET01TR029NOSESC			
					TAFE MF-9000 TRACTOR	ET01TR029NOSTAF			
					EICHER TRACTOR 242 NC (DRUM BR	ET01TR030NOSECR			
					TAFE 1035-DI-J TRACTOR	ET01TR030NOSTAF			
					EICHER TRACTOR 312 SDI	ET01TR031NOSECR			
					POWER-TRACK-430 TRACTOR	ET01TR032NOSECL			
					JOHN DEERE TRACTOR 5103-MS81	ET01TR033NOSJDE			
					JOHN DEERE TRACOTR 5050D TRACT	ET01TR034NOSJDE			
					VST MTVT-224 ID TRACTOR W/R	ET01TR105NOSVST			
					ROTARAY ASSEMBLY 1100 RPM VST	ET01TR107NOSVST			
					TRACTOR EICHER-333	ET01TR119NOSECR			
					MAHINDRA 575 D.I.(NBP)	ET01TR144NOSMML			
					MAHINDRA 575 D.I.(NST)	ET01TR145NOSMML			
					TRACTOR MAHINDRA 215(YURAJ)	ET01TR146NOSMML			
					NEW HOLLAND 4510 TRACTOR	ET01TR151NOSNHF			
					NEW HOLLAND 4510 TRACTOR	ET01TR151NOSNHF			
	PT	POWER TILLERS							
					VST VWH120 POWER TILLER	ET02PT021NOSVST			
					VST 10 HP	ET02PT022NOSVST			

					KAMCO POWER TILLER ER90/KMB200	ET02PT023NOSKMB		
					POWER TILLER SF-12 SHRACHI MK	ET02PT024NOSBET		
					VST SHAKTI 130DI POWER TILLER	ET02PT024NOSVST		
					POWER TILLER VR15L VIJAY	ET02PT025NOSVEM		
					DRAGONSHAKTI 150DI POWER TILLR	ET02PT025NOSVST		
					GREAVES POWER TILLER-GS15L	ET02PT026NOSGRV		
					ROTARY TILLER 5.44HP	ET02PT026NOSRIP		
					MITSUBUSHI SHAKTI DIESEL ENG.	ET02PT032NOSVST		
					VARDAN POWER REAPER(MOD.1F)	ET02PT041NOSFWE		
					REAPER MACHINE GREAVES	ET02PT041NOSGRV		
					KAMCO REPER KR120	ET02PT042NOSKAM		
					EICHER 312 SDI	ET02TR015NOSECR		
					SET OF STRAIGHT TYNES	ET06PT048NOSYEZ		
					CAGE WHEEL PARI	ET06PT128NOSASH		
					CAGE WHEEL PAIR	ET06PT128NOSENM		
					HITCH BRACKET ASSEMBLY FOR TR	ET06PT226NOSBAI		
					HITCH BRACKET ASSEMBLY	ET06PT226NOSESI		
					HITCH BRACKET ASSEMBLY	ET06PT226NOSVST		
					WHEEL CHANGER (JACK)	ET06PT227NOSVST		
					WHEEL CHANGER (JACK)	ET06PT227NOSYEZ		
					CAGE WHEEL PAIR	ET06PT228NOSASH		
					CAGE WHEEL PAIRS	ET06PT228NOSENM		
					CAGE WHEEL	ET06PT228NOSLAS		
					CAGE WHEEL PAIR	ET06PT228NOSRW		
					CAGE WHEEL PAIR	ET06PT228NOSTAI		
					CAGE WHEEL PAIR	ET06PT228NOSUE		
					CAGE WHEEL VST	ET06PT228NOSVST		
					CAGE WHEEL PAIR	ET06PT228NOSVT		
					HANDLE WEIGHT ASSEMBLY	ET06PT229NOSVST		
					TAIL WHEEL FLOAT	ET06PT230NOSVST		
					TAIL WHEEL FLOAT	ET06PT230NOSYEZ		
					WATER PUMP STAND	ET06PT231NOSVST		
					LUGGED WHEEL VST	ET06PT232NOSVST		
					LUGGED WHEEL	ET06PT232NOSYEZ		
					SET OF STARIGHT TYNES	ET06PT233NOSVST		
					STRAIGHT TYNES	ET06PT233NOSYEZ		
					STRAIGHT TILLING BLADES	ET06PT241NOSKMB		
					TAIL SKID	ET06PT242NOSKMB		
					HITCH FRAME	ET06PT243NOSKMB		
					K.M.B.HITCH FOR TRAILER	ET06PT244NOSKMB		
					STEEL WHEEL TYPE II	ET06PT245NOSKMB		
					STEEL WHEEL TYPE IV	ET06PT246NOSKMB		
					FARMER KIT	ET06PT247NOSKMB		
	BC				BULLOCK CART			
					BULLOCK CART 1.5MAPI(V SHAPE)	ET04BC002NOSVAE		
					STEEL WHEEL BULLOCK CART	ET04BC071NOSBIG		
					BULLOCK CART WHEEL PAIR	ET04BC071NOSJA		
					STEEL BULLOCK CART	ET04BC071NOSJBF		
					BULLOCK CART STEEL WHEEL	ET04BC071NOSREN		
					BULLOCK CART	ET04BC071NOSRYK		
					STEEL WHEEL PAIR BULLOCK CART	ET04BC071NOSSVI		
					BULLOCK CART	ET04BC071NOSVWW		
					BULLOCK CART	ET04BC071NOSVME		
					STEEL WHEEL BULLOCK CART EM	ET04BC072NOSEMWW		
					STEEL WHEEL BULLOCK CART JSC	ET04BC072NOSJSC		
					STEEL WHEEL BULLOCK CART	ET04BC072NOSNEW		
					STEEL WHEEL BULLOCK CART	ET04BC072NOSSVI		
					STELWHEEL BULLOCK CART V SHAPE	ET04BC072NOSVAE		
					STEEL WHEEL BULLOCK CART "PUR"	ET04BC073NOSJAI		
					STEEL WHEEL BULLOCK CART VIJAY	ET04BC073NOSVEE		
	TL				TRAILER			
					1.5 TON 2 WHEEL TRAILER (RAJ)	ET04TL051NOSBAI		
					TRAILER 1 TON 2 WHEEL	ET04TL051NOSBEP		
					TRAILER 1 TON 2 WHEEL	ET04TL051NOSKAI		
					TRAILER 1 TON 2 WHEEL	ET04TL051NOSMAH		
					TRAILER 1.5 MT 2 WHEEL MHATRE	ET04TL051NOSMHA		
					TRAILER 1.5 MT NON TIPPING	ET04TL051NOSMML		
					TRAILER 1 TON - 2 WHEEL	ET04TL051NOSVST		
					TRAILER 1 TON 2 WHEEL	ET04TL051NOSYEZ		
					TRAILER 3 TON 2 WHEEL	ET04TL052NOSBEP		
					TRAILER 3 TON 2 WHEEL	ET04TL052NOSKAI		
					TRAILER 3 TON 2 WHEEL	ET04TL052NOSMAH		
					TRAILER 3 TON 2 WHEEL	ET04TL052NOSVST		
					TRAILER 4 TON 2 WHEEL	ET04TL053NOSBEP		
					TRAILER 4 TON 2 WHEEL	ET04TL053NOSKAI		
					TRAILER 4 TON 2 WHEEL	ET04TL053NOSMAH		
					TRAILOR TIPPING SIZE 10X6X2	ET04TL053NOSVST		
					TRAILER 4 TON 2 WHEEL	ET04TL053NOSVST		
					TRAILER 4 TON 4 WHEEL	ET04TL054NOSBEP		
					TRAILER 4 TON 4 WHEEL	ET04TL054NOSKAI		
					TRAILER 4 TON 4 WHEEL	ET04TL054NOSMAH		
					TRAILER 4 TON 4 WHEEL	ET04TL054NOSVST		
					TRAILER 5 TON 2 WHEEL(4.5TON)	ET04TL055NOSASH		
					TRAILER 5 TON 2 WHEEL	ET04TL055NOSBEP		
					4.5 MT 2 WHEEL TRAILER TRUCK	ET04TL055NOSJAI		
					4.5 MT 2WHEEL TRAILER TRUCK	ET04TL055NOSJAI		

				TRAILER 5 TON 2 WHEEL	ET04TL055NOSKAI		
				5 M.T.TRAILER 'LAXMI'MAKE	ET04TL055NOSLAS		
				TRAILER 5 TON 2 WHEEL	ET04TL055NOSMAH		
				5 M.T.2 WHEEL TRAILER	ET04TL055NOSNAI		
				5 M.T.TRACTOR TRAILER	ET04TL055NOSPOI		
				TRAILER 5 TON 2 WHEEL(GULAB)	ET04TL055NOSRW		
				TRAILER 4.5 TON 2 WHEEL	ET04TL055NOSUE		
				TRAILER 5 TON 2 WHEEL	ET04TL055NOSVST		
				6 MT 2 WHEEL RAJ TRAILER	ET04TL056NOSASH		
				TRAILER 6 TON 2 WHEEL	ET04TL056NOSBEP		
				6 TON 2 WHEEL TRAILOR NON TIPP	ET04TL056NOSEMW		
				TRAILER 6 TON 2 WHEEL JANTA	ET04TL056NOSJEW		
				TRAILER 6 TON 2 WHEEL	ET04TL056NOSKAI		
				TRAILER 6 TON 2 WHEEL	ET04TL056NOSMAH		
				TRAILER 6 TON 2 WHEEL	ET04TL056NOSVST		
				TRAILER 6 TON 4 WHEEL	ET04TL057NOSBEP		
				6 TON 2 WHEEL TIPPING TRAILOR	ET04TL057NOSEMW		
				TRAILER 6 TON 4 WHEEL	ET04TL057NOSKAI		
				TRAILER 6 TON 4 WHEEL	ET04TL057NOSMAH		
				SUPHALA TRAILER 6.5 TON 4 WHEL	ET04TL057NOSNE		
				TRAILER 6 TON 4 WHEEL	ET04TL057NOSVST		
				TRAILER 8 TON 4 WHEEL	ET04TL058NOSBEP		
				TRAILER 8 TON 4 WHEEL	ET04TL058NOSKAI		
				TRAILER 8 TON 4 WHEEL	ET04TL058NOSMAH		
				TRAILER 8 TON 4 WHEEL	ET04TL058NOSVST		
				SHAKTI TRAILERS -1.5 TONS	ET04TL059NOSESI		
				1.5. TON 2 WHEEL PT.TRAILOR	ET04TL059NOSJAI		
				TRAILER 1.5MT(SUT.FOR P.T)	ET04TL059NOSMEW		
				1.5 M.T.TRAILER	ET04TL059NOSSTR		
				1.5 TON TRAILER 2 WHEEL VST	ET04TL059NOSVST		
				1.5 TON TRAILER 2 WHEEL VST	ET04TL059NOSYEZ		
				MAHINDRA 4 TON TIPPING TRAILER	ET04TL060NOSMAH		
	CL			CULTIVATOR			
				5 TYNE BALDE CULT.KISAN	ET05CL121NOSKAI		
				5 TYNE TILLER(MINI)CULTI	ET05CL121NOSPSW		
				5 TYNE CULTIVATOR	ET05CL121NOSVST		
				5 TYNE SPRING CULTIVATOR	ET05CL122NOSVST		
				7 TYNE RIGID CULTIVATOR	ET05CL123NOSASH		
				7 TYNE BLD LEVE CUM CULTIVATOR	ET05CL123NOSKAI		
				7 TYNE CULTIVATOR	ET05CL123NOSLAS		
				7 TYNE CULTIVATOR	ET05CL123NOSUE		
				CULTIVATOR 7 TYNE RIGID	ET05CL123NOSVT		
				7 TYNE PRRING CULTIVATOR	ET05CL124NOSKAI		
				9 TYNE SPRING CULTIVATOR	ET05CL125NOSKAI		
				SPRING LOADED CULTIVATOR 9TYNE	ET05CL125NOSMAH		
				9 TYNE BLD LEVE CUM CULTIVATOR	ET05CL126NOSKAI		
				9 TYNE SPRING 'A' CULTIVATOR	ET05CL127NOSBCL		
				9 TYNE SPRING 'B' CULTIVATOR	ET05CL128NOSBCL		
				9 TYNE SPRING 'C' CULTIVATOR	ET05CL129NOSBCL		
				9 TYNE RIGID 'A' CULTIVATOR	ET05CL130NOSBCL		
				9 TYNE RIGID CULTIVATOR	ET05CL131NOSASH		
				9 TYNE RIGID 'B' CULTIVATOR	ET05CL131NOSBCL		
				9 TYNE CULTIVTR TRCTR DRAWN	ET05CL131NOSBFM		
				CROWN B TYPE CULTIVATOR	ET05CL131NOSCM		
				9 TYNE CULTIVATOR ADJ.	ET05CL131NOSEMW		
				9 TYNE CULTIVATOR	ET05CL131NOSENM		
				9 TYNE CULTIVATOR M.F.TYPE	ET05CL131NOSJA		
				9 TYNE CULTIVATOR	ET05CL131NOSJBF		
				9 TYNE CULTIVATOR	ET05CL131NOSLAS		
				9 TINES CULTIVATOR	ET05CL131NOSNAI		
				NINE TYNE CULTIVATOR	ET05CL131NOSPSW		
				9 TYNE CULTIVATOR TR OPRTED	ET05CL131NOSSVI		
				9 TYNE CULTIVATOR	ET05CL131NOSTAI		
				9 TYNE RIGID CULTIVATOR	ET05CL131NOSUE		
				SEED CUM FERT DRLL 9TYNE	ET05CL132NOSAEV		
				9 TYNE RIGID 'C' CULTIVATOR	ET05CL132NOSBCL		
				SEED CUM FERT.9 TYNE CULTIVATR	ET05CL132NOSJAI		
				9 TYNE HEANY DUTY JANTA CULT.	ET05CL132NOSJEW		
				9TYNE SEED CUM FERT DRILL 8"LN	ET05CL132NOSPRA		
				SEED CUM FERT DRILL VYANKATESH	ET05CL132NOSSVI		
				SEED CUM FERT DRILL 9TYNE	ET05CL132NOSVAI		
				11 TYNE SPRING 'A'CULTIVATOR	ET05CL133NOSBCL		
				5 TYNE SEED CUM FERT DRILL	ET05CL133NOSPRA		
				11 TYNE SPRING 'B' CULTIVATOR	ET05CL134NOSBCL		
				11 TYNE SPRING 'C' CULTIVATOR	ET05CL135NOSBCL		
				11 TYNE RIGID 'A' CULTIVATOR	ET05CL136NOSBCL		
				11 TYNE RIGID 'B' CULTIVATOR	ET05CL137NOSBCL		
				11 TYNE RIGID 'C' CULTIVATOR	ET05CL138NOSBCL		
				5 FURROW PANJI CULTIVATOR JAI	ET05CL138NOSJAI		
				11 TYNE HEAVY DUTY JANATA CULT	ET05CL139NOSJAI		
				3 TYNE CULTIVATOR	ET05CL143NOSJBF		
				3 TYNE CULTIVATOR WHEEL TYPE	ET05CL143NOSMIW		
				3 TYNE CULTIVATOR	ET05CL143NOSREN		
				3 TYNE CULTIVATOR	ET05CL143NOSRYK		
				BAR BANDGE CULTIVATOR WITH BEM	ET05CL169NOSSHR		
	DH			DISC HARROW			

				OFFSET DISC HARROW 12 DISC	ET05DH002NOSJAI			
				DISC HARROWS	ET05DH181NOSUPA			
				DISK HARROW 14 DISK	ET05DH182NOSJAI			
				MOUNTED 12 DISC HARROW 22"	ET05DH188NOSMML			
	KV	ROTAVATOR						
				ROTAVATOR 0.80 MTR	ET05KV001NOSMML			
				ROTAVATOR 2.5 FT. 24 BLADE	ET05KV001NOSPPRA			
				ROTAVATOR 1.25MTR SHAKTIMAN	ET05KV002NOSSHA			
				ROTAVATOR 1.25MTR SONILIKA	ET05KV002NOSNNI			
				ROTAVATOR 1.50 MTR FARMTEK	ET05KV003NOSFTI			
				ROTAVATOR 1.50MTR 540RPM MML	ET05KV003NOSMML			
				ROTAVATOR 1.5 MTRS PRABHU	ET05KV003NOSPRA			
				ROTAVATOR 1.50MTR SHAKTIMAN	ET05KV003NOSSHA			
				ROTAVATOR 1.50MTR SONALIKA	ET05KV003NOSNNI			
				ROTAVATOR 1.75 MTR FARMTEK	ET05KV004NOSFTI			
				ROTAVATOR 1.75MTR SHAKTIMAN	ET05KV004NOSSHA			
				ROTAVATOR 1.75MTR SONALIKA	ET05KV004NOSNNI			
				ROTAVATOR 1.65MTRS MAHINDRA	ET05KV005NOSMML			
	PL	PLOUGH						
				3 FURROW M.B.PLOUGH	ET05PL001NOSJAI			
				2BOTM MECHN.REVEBL MBPLOGH35HP	ET05PL007NOSBFM			
				2 BOTTOM MECH REVSBL MB PLOUGH	ET05PL007NOSEMW			
				2BTM REVSBL MB PLOUGH 45HP	ET05PL008NOSBFM			
				2 BOTOM REVSBL MB PLOUGH 45HP	ET05PL008NOSPRA			
				2 FURROW REVERSBL PLOUGH 45HP	ET05PL010NOSPSW			
				2 FURROW PLOUGH(MINI)	ET05PL011NOSPSW			
				SINGLE BOTTOM REVERCIBLE PLOUH	ET05PL081NOSEMW			
				ONE FURROW REVERSABLE PLOUGH	ET05PL081NOSORA			
				1BOTOM MECH.REV MB PLANGH 25HP	ET05PL082NOSBFM			
				TWO FURROW REVERSABLE PLOUGH	ET05PL082NOSORA			
				2 FURROW REV.PLOUGH FOR 35.47HP	ET05PL082NOSPA			
				PLOGUH REVERSABLE M.B,	ET05PL082NOSVST			
				2 FERROW MB PLOUGH	ET05PL083NOSASH			
				2 FB P PLOUGH 'A' TYPE WITH CW	ET05PL083NOSBTP			
				2 FURROW REV.PLOUGH	ET05PL083NOSORA			
				2 FB P PLOUGH 'B' TYPE WITH CW	ET05PL084NOSBTP			
				2FBP PLOUGH 'C' TYPE WITH CW	ET05PL085NOSBTP			
				2FBP PLOUGH 'A' WITHOUT CW	ET05PL086NOSBTP			
				2 FB P PLOUGH 'B' WITHOUT CW	ET05PL087NOSBTP			
				2FBP PLOUGH 'C' WITHOUT CW	ET05PL088NOSBTP			
				2 FURROW M.B.PLOUGH	ET05PL089NOSASH			
				CROWN 2 FURROW PLOUGH	ET05PL089NOSCM			
				2 BOTTOM MOULD BOARD PLOUGH	ET05PL089NOSEMW			
				2 FURROW PLOUGH	ET05PL089NOSJAI			
				JAI MAKE 2 F.PLOUGH	ET05PL089NOSJAI			
				2 FURROW B\ P JANTA PLOUGH	ET05PL089NOSJEW			
				2 F B P PLOUGH	ET05PL089NOSKAI			
				PLOUGH FOR POWER TILLER KAMCO	ET05PL089NOSKMB			
				3 F B P PLOUGH	ET05PL090NOSKAI			
				3 F REV PLOUGH 'A' WITH CW	ET05PL091NOSBTP			
				3 F REV PLOUGH 'B' WITH CW	ET05PL092NOSBTP			
				3 F REV PLOUGH 'C' WITH CW	ET05PL093NOSBTP			
				3 F REV PLOUGH 'A' WITHOUT CW	ET05PL094NOSBTP			
				3 F REV PLOUGH 'B' WITHOUT CW	ET05PL095NOSBTP			
				3 F REV PLOUGH 'C' WITHOUT CW	ET05PL096NOSBTP			
				2 WAY LEVELLING BLADE 'A' TYPE	ET05PL097NOSBTL			
				2 WAY LEVELLING BLADE 'B' TYPE	ET05PL098NOSBTL			
				2 WAY LEVELLING BLADE 'C' TYPE	ET05PL099NOSBTL			
				SINGLE FURROW REVERSIBLE PLOUG	ET05PL100NOSBFM			
				SINGLE FURROW PLOUGH	ET05PL100NOSBTP			
				SINGLE FURROW REVER.PLOUGH	ET05PL100NOSJAI			
				REVERSABLE M.B.PL.WITHOUT H.BR	ET05PL101NOSVST			
				3 FURROW B\ P PLOUGH WITH CW	ET05PL102NOSBTP			
	RG	RIDGER						
				1 FURROW RIDGER	ET05RG151NOSBTL			
				2 FURROW RIDGER	ET05RG152NOSBTL			
				CROWN 2 FURROW RIDGER	ET05RG152NOSCM			
				2 FURROW SURRY RIDGER	ET05RG152NOSEMW			
				2 FURROW RIDGER 'A' TYPE	ET05RG153NOSBTL			
				2 FURROW RIDGER 'B' TYPE	ET05RG154NOSBTL			
				2 FURROW RIDGER 'C' TYPE	ET05RG155NOSBTL			
				3 FURROW RIDGER	ET05RG156NOSKAI			
				3 FURROW SURRY RIDGER	ET05RG156NOSPSW			
				3 FURROW RIDGER 'A' TYPE	ET05RG157NOSBTL			
				3 FURROW RIDGER 'B' TYPE	ET05RG158NOSBTL			
				3 FURROW RIDGER 'C' TYPE	ET05RG159NOSBTL			
				MULTI GRADER SHRIRAM	ET05RG159NOSSHR			
				BALVIR RIDGER PLOUGH	ET05RG160NOSDBR			
				RIDGER WITH M.S.HANDLE & W.BEM	ET05RG161NOSBFM			
				BALRAJ RIDGER PLO WITH BEAM	ET05RG161NOSBOT			
				BALRAJ RIDGER WITHOUT BEAM	ET05RG162NOSBFM			
				BALRAJ RIDGER PLO WITHOUT BEAM	ET05RG162NOSDBR			
				BALRAJ RIDGER PLO WITHOUT BEAM	ET05RG162NOSFSC			
				RIDGER ATTC.FOR ALLEN CULTIVAT	ET05RG163NOSMIW			

ACTIVITY CODE	ACTIVITY TYPE	Category Type	SUB CATEGORY	PROD GROUP	MFG./ SUPPLIER	PRODUCT CODE	PRODUCT DESCRIPTION			
N	NOGA									
M	MANUFACTURING									
	FG		FINISHED GOODS							
	JM		JAM							
			001	MIXED FRUIT JAM						
				NFN	N F NAGPUR					
					NMFGJM001NFNP20	MIXED F.JAM (B) 200X15G.	JBFM01			
					NMFGJM001NFNP50	MIXED FRUIT JAM (24X500	JJFM13			
						MIXED FRUIT JAM (24X200	JJFM15			
						MIXED FRUIT JAM (24X1050	JJFM43			
						MIXED FRUIT JAM (12X500	JJFM63			
						MIX FRUIT JAM SACHET	JBFM64			
			002	MANGO JAM						
						MANGO JAM (6X4000 gm)	JJMG02			
						MANGO JAM (24X500 gm)	JJMG13			
						MANGO JAM (24X200 gm.)	JJMG15			
						MANGO JAM (24X1050 GM)	JJMG43			
						MANGO JAM (12X500 gm.)	JJMG63			
			003	PINEAPPLE JAM						
						PINEAPPLE JAM (6X4000 gm)	JJPN02			
						PINEAPPLE JAM (24X500 gm)	JJPN13			
						PINEAPPLE JAM (24X200	JJPN15			
						PINEAPPLE JAM (24X1050	JJPN43			
						PINEAPPLE JAM (12X500	JJPN63			
			004	STRAWBERRY JAM						
						STRAWBERRY JAM 6X4000 GM.	JJST02			
						STRAWBERRY JAM 6X4000GM.	JJSW02			
						STRAWBERRY JAM(24X500 GM)	JJSW13			
						STRAWBERRY JAM (24X200	JJSW15			
						STRAWBERRY JAM (12X500	JJSW63			
			JU	JUICE						
			005	MANGO JUICE						
						MANGO JUICE 24X190ML. .	JJMG01			
						MANGO JUICE (6X3000 ml)	JJMG02			
						MANGO JUICE (24X800 ML)	JJMG63			
						MANGO JUICE (12X800 ML)	JJMG64			
						MANGO JUICE(TETRA 12X1000	TRMG43			
						MANGO JUICE(TETRA 27X250	TRMG44			
			006	ORANGE JUICE						
						ORANGE JUICE 24X190ML.	JUOR01			
						ORANGE JUICE (6X3000 ml)	JUOR02			
						ORANGE JUICE (96X165 ml)	JUOR05			
						ORANGE JUICE 24 X 200 ML	JUOR07			
						ORANGE JUICE (24X800 ml)	JUOR63			
						ORANGE JUICE (12X800 ML)	JUOR64			
						ORANGE JUICE (TETRA	TROR43			
						ORANGE JUICE (TETRA	TROR44			
			007	PINEAPPLE JUICE						
						SULP.PINEAPPLE JUICE	JJPN01			
						PINEAPPLE JUICE 6X3000	JJPN02			
						PINEAPPLE JUICE (24X800	JJPN63			
						PINEAPPLE JUICE (12X800	JJPN64			
						PINEAPPLE JUICE(TETRA	TRPN43			
						PIN. JUICE(TETRA 27X250	TRPN44			
			SU	SAUCE						
			008	CHILLY SAUCE						
						GREEN CHILLY SAUCE 12X720	CSG64			
						CHILLY SAUCE (24X200 gm)	OTHS15			
			009	TOMATO SAUCE						
						TOMATO SAUCE (12X1000 gm)	TSTT11			

						TOMATO SAUCE (12X1000 gm)	TSTT12				
						TOMATO SAUCE (12 X 200GM)	TSTT14				
						TOMATO SAUCE(12X500gm)	TSTT63				
						TOMATO SAUCE (12X400gm.)	TSTT64				
		PK	PICKLE								
		009	MIX PICKLE								
						MIX PICKLE 6X3.5KG.	JMPB02				
						M. PICKLE (B)200X15G.	JMPB03				
						MIX PICKLE SACHET 200X15G	JMPS05				
		PU	PULP								
		010	MANGO PULP								
						MANGO PULP -ALP. (12X850	FPMA63				
						MANGO PULP(N.A.) (6X3.1	FPMG02				
						MANGO PULP (N.A.) (24X850	FPMG63				
						SULP.MANGO PULP IN	FPMG67				
						SULFITED MANGO	FPMG73				
						FROZEN MANGO PULP	FPMT01				
		KE	KETCHUP								
		011	TOMATO KETCHUP								
						TOMATO KETCHUP SACHAT	TKTS63				
						TOMATO SATCHETS 200X15	TKTS64				
						TOMATO KETCHUP (12X1000	TKTT11				
						TOMATO KETCHUP (12X1000	TKTT12				
						TOMATO KETCHUP (12X200	TKTT14				
						TOMATO KETCHUP (24X200	TKTT15				
						TOMATO KETCHUP(12X500gm)	TKTT63				
						TOMATO KETCHUP	TKTT64				
		KE	SLICES								
		012	MANGO SLICES								
						MANGO SLICES	STMB53				
						MANGO SLICES	STMG53				
						MANGO SLICES(N.A.)	STMG63				
		013	PINEAPPLE SLICES								
						PINEAPPLE SLICES 6X3.1	STPN02				
						PINEAPPLE SLICES (48X480	STPN04				
						PINEAPPLE SLICES (24X480	STPN54				
						PINEAPPLE SLICES (24X850	STPN63				
		013	OTHERS								
						ORANGE MARMALADE (6X4000	JJOR02				
						ORANGE MARMALADE (24X500	JJOR13				
						ORANGE MARMALADE (24X200	JJOR15				
						ORANGE MARMALADE (24X1050	JJOR43				
						ORANGE MARMALADE (12X500	JJOR63				
						MANGO CRUSH 12X700 ML.	MGCR12				
						ORANGE CURSH LOOSE IN	ORCR01				
						ORANGE CRUSH 12X700 ML.	ORCR12				
						ORANGE SHREDS	ORSH02				
						B.B.T.S.(48X480 gm)	OTBS04				
						B.B.T.S.(24X480 gm)	OTBS54				
						B.B.T.S. 24X850 GM.	OTBS55				
						SWEET CORN SOUP (24X400	OTCS54				
						SWEET CORN (24X450 GMS.)	OTCS55				
						LEMON BASE (loose/kgs.)	OTLB01				
						ORANGE BASE (loose/kgs.)	OTOB01				
						PINEAPPLE BASE	OTPB01				
						TOMATO PUREE (24X850 gm)	OTTT63				
						TOMATO PUREE (6 X 3.1 KG)	OTTT70				
						PINEAPPLE CRUSH 12X700	PNCR12				
						PINEAPPLE CRUS 12X700 ML.	PNCR12				
						MANGO DRINK 24X200 ML.	RTMG15				
						ORANGE DRINK 24X200 ML.	RTOR15				
						PINEAPPLE DRINK 24X200	RTPN15				
						SNACK DRESSING(12X1000	SDTT12				

					MANGO FRUIT			
					TOMATO PEST /PUREE			
					ORANGE PULP / JUICE			
					PINEAPPLE PULP			
					MIXED PICKLE			
					LEMON JUICE			
					STRAWBERRY PULP			
PM	PACKING MATERIALS							
					BOTTLE			
					GLASS BOTTLE - TK 1KG			
					GLASS BOTTLE - TK 500G			
					GLASS BOTTLE - JAM JAR 500G			
					PET BOTTLE 700 ML			
					PET JAR 700 ML /950G			
					PLASTIC JAR HDPE 4KG			
					CLOSURES			
					63 MM WHITE CAP - JAM JAR			
					63 MM PRINTED CAP - JAM JAR			
					CROWN CORK-RED COLOUR			
					CROWN CORK-GREEN COLOUR			
					36 MM CAP - TK			
					PEST BOTTLE CAP			
					FLEXIBLE PACKING			
					3 LAYERS TK 15 GM-GENERAL			
					3 LAYERS MF 15GM			
					3 LAYERS TK 15 GM-AIR INDIA			
					2 LAYER MIXED PICKLE			
					2 LAYER TK 15GM-GENERAL			
					ALUMINIUM FOIL-MIXED FRUIT JAM			
					ALUMINIUM FOIL-MIXED PICKLE			
					PVC RIGID FOIL			
					JAM JAR ALLUMINUM FOIL 950G			
					CARTONS			
					A 2 & 1/2 CARTON 24X800ML/850ML			
					NO1 TALL CAN 24X480GM			
					A-10 CARTON 6X3.1KG			
					PLASTIC JAR 6X4 KG			
					T.K. 12X1000G			
					T.K. 12X500 G			
					JAM 24X500G			
					JAM 12X 500G			
					SACHET INNER			
					SACHET MASTER			
					BLISTER INNER			
					BLISTER MASTER			
					JAM JAR 24X950G			
					SQUASH 12X700 ML			
					SNACK DRESSING 12X 1000G			
					LABLES			
					MIXED FRUIT JAM 500G			
					PINEAPPLE JAM 500G			
					ORANGE MARMALADE 500G			
					STRAWBERRY JAM 500G			
					MANGO JAM 500G			
					TOMATO SAUCE 500G			
					TOMATO KETCHUP 500G			
					SNACK DRESSING 1000 G			
					TOMATO SAUCE 1KG			
					TOMATO KETCHUP 1KG			
					ORANGE SQUASH 700 ML			
					MANGO SQUASH 700ML			
					PINEAPPLE SQUASH 700ML			
					LIME JUICE CORDIAL 700ML			
					LAMON SQUASH 700 ML			
					ROSE SYRUP 700ML			
					KHUS SYRUP 700ML			
					MIXED FRUIT JAM 950G			
					ORANGE JUICE 800ML			
					MANGO JUICE 800ML			
					PINEAPPLE JUICE 800ML			
					TOMATO JUICE 800ML			

					TOMATO PUREE 850G			
					ORANGE JUICE 3000ML			
					MANGO JUICE 3000ML			
					PINEAPPLE JUICE 3000ML			
					MANGO PULP 3.1.KG			
					BBTS 480G			
					MIXED FRUIT JAM 4KG			
					PINEAPPLE JAM 4000 KG			
					ORANGE MARMALADE 4000KG			
					MANGO JAM 4000KG			
					CAN (PACKAGING MATERIAL)			
					A2 & 1/2 CANS			
					A-10 CANS			
					NO.1 TALL CANS			
ST	STORES/SPARES							
UT	UTILITY							